

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,541	1,705	-10%
	Admits	1,644	1,980	-17% ▼
	Discharges	1,677	1,937	-13% ▼
	Service Hours	10,177	9,954	2%
	Bed Days	4,923	5,852	-16% ▼
	S.Rehab/PHP/IOP	1,877	2,269	-17% ▼

Consumer Satisfaction Survey (Based on 625 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Participation in Treatment		79%	80%	92%
General Satisfaction		76%	80%	92%
Quality and Appropriateness		76%	80%	93%
Overall		75%	80%	91%
Respect		75%	80%	91%
Outcome		74%	80%	83%
Recovery		70%	80%	79%
Access		63%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,058	63.5%
	Outpatient	363	21.8%
	PHP	204	12.2%
Mental Health	Social Rehabilitation	22	1.3%
	Case Management	20	1.2%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	180	12%	15%	Male	1,029	67%	60%
26-34	403	26%	24%	Female	511	33%	40%
35-44	342	22%	19%	Transgender			0%
45-54	394	26%	23%				
55-64	201	13%	15%				
65+	19	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,318	86% ▲	75%	White/Caucasian	976	63%	65%
Hisp-Puerto Rican	136	9%	12%	Black/African American	366	24%	17%
Hispanic-Other	71	5%	7%	Other	172	11%	13%
Unknown	10	1%	5%	Unknown	11	1%	3%
Hispanic-Cuban	3	0%	0%	Am. Indian/Native Alaskan	8	1%	0%
Hispanic-Mexican	3	0%	1%	Multiple Races	6	0%	1%
				Asian	1	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	204	256	-20% ▼
Admits	195	254	-23% ▼
Discharges	197	252	-22% ▼
Service Hours	372	471	-21% ▼
Social Rehab/PHP/IOP Days	1,877	2,269	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
Valid TEDS Data	100%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	64%
SA Screen Complete	100%	64%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		185	94%	50%	85%	44% ▲
● No Re-admit within 30 Days of Discharge		165	84%	85%	85%	-1%
✓ Follow-up within 30 Days of Discharge		183	99%	90%	88%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		193	93%	60%	77%	33% ▲
✓ Improved/Maintained Axis V GAF Score		197	100%	75%	97%	25% ▲
● Employed		11	5%	50%	8%	-45% ▼
● Stable Living Situation		63	30%	95%	56%	-65% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	90%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Partial Hospitalization Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	363	347	5%
Admits	164	192	-15% ▼
Discharges	175	146	20% ▲
Service Hours	3,181	3,524	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	98%	57%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	13%	50%	54%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		364	98%	75%	90%	23% ▲
Abstinence/Reduced Drug Use		272	74%	55%	58%	19% ▲
Stable Living Situation		333	90%	95%	89%	-5%
Employed		76	21%	50%	42%	-29% ▼
Improved/Maintained Axis V GAF Score		131	43%	75%	67%	-32% ▼
Self Help		43	12%	60%	22%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		196	100%	90%	82%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		147	91%	75%	78%	16% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

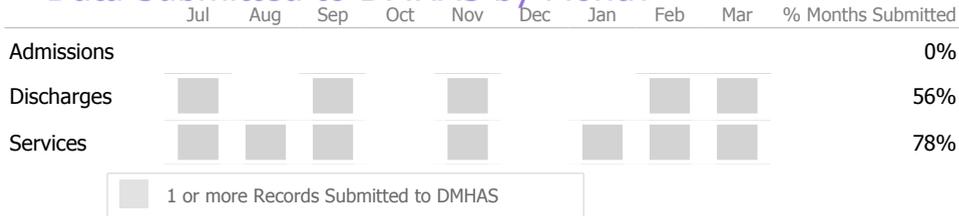
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	-	8	-100% ▼
Discharges	11	3	267% ▲
Service Hours	226	342	-34% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	82%	-50% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
Valid TEDS Data	N/A	93%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	N/A	57%
Cooccurring		
	Actual	State Avg
MH Screen Complete	N/A	96%
SA Screen Complete	N/A	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	58%	-55% ▼
Employed		N/A	N/A	50%	42%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	67%	-75% ▼
Not Arrested		N/A	N/A	75%	90%	-75% ▼
Self Help		N/A	N/A	60%	22%	-60% ▼
Stable Living Situation		N/A	N/A	95%	89%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	82%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,058	1,215	-13% ▼
Admits	1,279	1,519	-16% ▼
Discharges	1,286	1,530	-16% ▼
Bed Days	4,923	5,852	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	95%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1,002	78%	80%	80%	-2%
No Re-admit within 30 Days of Discharge		1,125	87%	85%	85%	2%
Follow-up within 30 Days of Discharge		593	59%	90%	55%	-31% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	26	4 days	0.0	69%	90%	86%	-21% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

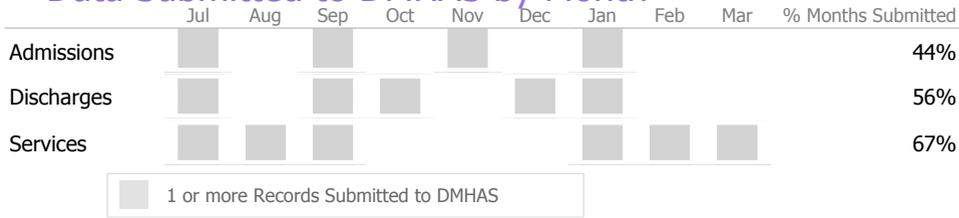
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	23	-4%
Admits	6	7	-14% ▼
Discharges	8	6	33% ▲
Service Hours	6,397	5,617	14% ▲
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	93%	90%	68%	3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs