

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	117	89	31% ▲
	Admits	79	74	7%
	Discharges	93	50	86% ▲
	Service Hours	225	205	10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	117	100.0%

Consumer Satisfaction Survey (Based on 35 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Access		93%	80%	88%
✓ Overall		91%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		91%	80%	91%
● Outcome		74%	80%	83%
● Recovery		74%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	9	8%	15%
26-34	35	30%	24%
35-44	29	25%	19%
45-54	32	28%	23%
55-64	10	9%	15%
65+	1	1%	5%

Gender	#	%	State Avg
Male	98	84%	▲ 60%
Female	19	16%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	110	94%	▲ 12%
Hispanic-Other	7	6%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Non-Hispanic			▼ 75%
Unknown			5%

Race	#	%	State Avg
Other	114	97%	▲ 13%
White/Caucasian	2	2%	▼ 65%
Black/African American	1	1%	▼ 17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		27	23%	35%	44%	-12% ▼

Service Utilization

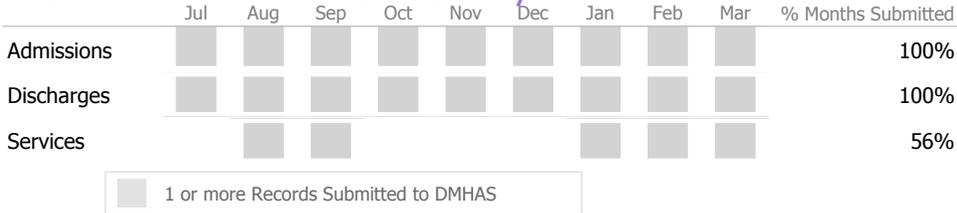
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		36	90%	90%	80%	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	45%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs