

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	140	190	-26%	▼
	Admits	136	13	946%	
	Discharges	143	44	225%	▲
	Service Hours	631	1,610	-61%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	137	95.8%
	Outpatient	6	4.2%

Consumer Satisfaction Survey

(Based on 99 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Outcome		96%	80%	83%
✓ Recovery		95%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	6	4%	15%
26-34	15	11%	24%
35-44	30	21%	19%
45-54	43	31%	23%
55-64	39	28%	15%
65+	7	5%	5%

Gender	#	%	State Avg
Female	100	71%	40%
Male	40	29%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	131	94%	75%
Hisp-Puerto Rican	6	4%	12%
Hispanic-Other	3	2%	7%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Unknown		5%	

Race	#	%	State Avg
Black/African American	88	63%	17%
White/Caucasian	32	23%	65%
Other	19	14%	13%
Asian	1	1%	1%
Am. Indian/Native Alaskan		0%	
Multiple Races		1%	
Hawaiian/Other Pacific Islander		0%	
Unknown		3%	

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	137		
Admits	136	-	
Discharges	137	-	
Service Hours	629	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	89%
Cooccurring	Actual	State Avg
MH Screen Complete	92%	80%
SA Screen Complete	91%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	84%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		134	98%	65%	69%	33% ▲

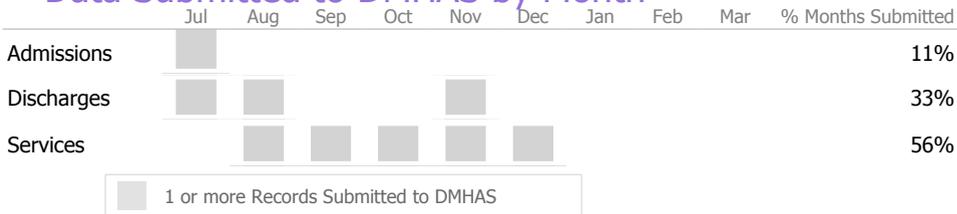
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		132	96%	60%	80%	36% ▲
Stable Living Situation		135	99%	80%	92%	19% ▲
Improved/Maintained Axis V GAF Score		131	96%	95%	59%	1%
Employed		28	20%	20%	11%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	97%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	190	-97% ▼
Admits	-	13	-100% ▼
Discharges	6	44	-86% ▼
Service Hours	1	1,610	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
On-Time Periodic 6 Month Updates	N/A	62%
Cooccurring MH Screen Complete	N/A	77%
SA Screen Complete	N/A	74%
Diagnosis Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	67%	50%	42%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		6	100%	60%	69%	40% ▲
Employed		3	50%	30%	21%	20% ▲
Improved/Maintained Axis V GAF Score		5	83%	75%	52%	8% ▲
Stable Living Situation		6	100%	95%	86%	5% ▲

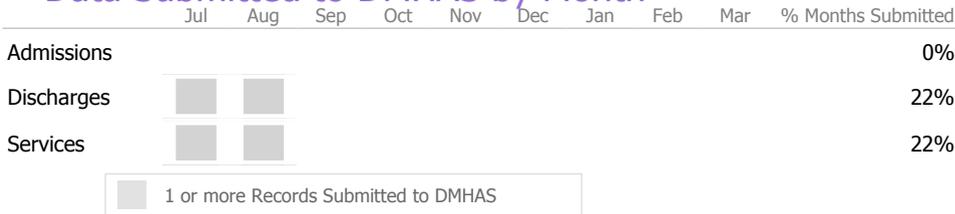
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	84%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs