

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	147	120	23%	▲
	Admits	45	73	-38%	▼
	Discharges	58	27	115%	▲
	Service Hours	3,490	1,675	108%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	147	100.0%

Consumer Satisfaction Survey

(Based on 59 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Access		95%	80%	88%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		91%	80%	91%
✓ Outcome		87%	80%	83%
✓ Recovery		84%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	16	11%	15%
26-34	33	22%	24%
35-44	27	18%	19%
45-54	36	24%	23%
55-64	34	23%	15%
65+	1	1%	5%

Gender	#	%	State Avg
Male	93	63%	60%
Female	54	37%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	132	90%	75%
Hisp-Puerto Rican	13	9%	12%
Hispanic-Other	2	1%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			5%

Race	#	%	State Avg
White/Caucasian	74	50%	65%
Black/African American	55	37%	17%
Other	8	5%	13%
Multiple Races	7	5%	1%
Am. Indian/Native Alaskan	2	1%	0%
Asian	1	1%	1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	117	91	29%	▲
Admits	36	58	-38%	▼
Discharges	48	17	182%	▲
Service Hours	2,842	1,034	175%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		45	38%	35%	40%	3%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		70	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		97% 96%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100% 91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■		■	■	■	■	■	■	■	89%
Discharges	■	■	■	■		■	■	■	■	89%
Services		■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	31	-3%
Admits	9	15	-40% ▼
Discharges	10	10	0%
Service Hours	648	641	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		14	47%	35%	40%	12% ▲

Service Utilization

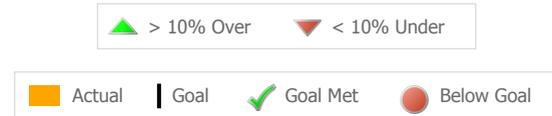
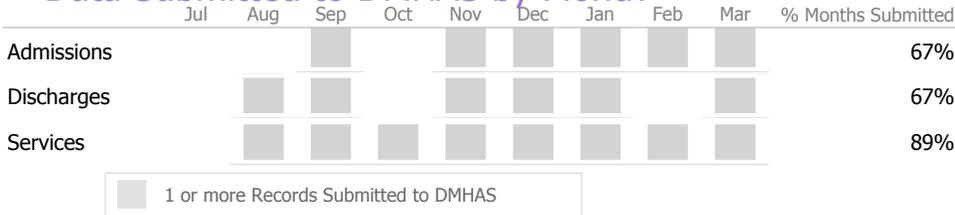
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

Data Submitted to DMHAS by Month



* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs