

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	77	56	38% ▲
	Admits	55	44	25% ▲
	Discharges	48	37	30% ▲
	Service Hours	397	300	32% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	77	100.0%

Consumer Satisfaction Survey

(Based on 23 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		95%	80%	93%
✓ Recovery		95%	80%	79%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Outcome		89%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	2	3%	15% ▼
26-34	12	16%	24%
35-44	14	18%	19%
45-54	31	40%	23% ▲
55-64	18	23%	15%
65+			5%

Gender	#	%	State Avg
Male	61	79%	60% ▲
Female	16	21%	40% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	74	96%	75% ▲
Hisp-Puerto Rican	3	4%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			5%

Race	#	%	State Avg
White/Caucasian	41	53%	65% ▼
Black/African American	30	39%	17% ▲
Other	4	5%	13%
Am. Indian/Native Alaskan	2	3%	0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Unique Clients	77	56	38% ▲
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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		41	50%	35%	44%	15% ▲

Service Utilization

NOMS	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	100%	90%	80%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	50%	45%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■		■	■	■		■	■	■	78%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs