

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	151	155	-3%
	Admits	45	43	5%
	Discharges	41	49	-16% ▼
	Service Hours	2,151	3,221	-33% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	151	100.0%

Consumer Satisfaction Survey

(Based on 44 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Outcome		95%	80%	83%
✓ Respect		95%	80%	91%
✓ Recovery		88%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	9	6%	15%
26-34	27	18%	24%
35-44	29	19%	19%
45-54	47	31%	23%
55-64	37	25%	15%
65+	2	1%	5%

Gender	#	%	State Avg
Male	85	56%	60%
Female	66	44%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	142	94%	▲ 75%
Hisp-Puerto Rican	5	3%	12%
Unknown	4	3%	5%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%

Race	#	%	State Avg
White/Caucasian	119	79%	▲ 65%
Black/African American	22	15%	17%
Asian	4	3%	1%
Other	3	2%	▼ 13%
Hawaiian/Other Pacific Islander	2	1%	0%
Am. Indian/Native Alaskan	1	1%	0%
Multiple Races			1%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Supported Employment 370270

Kuhn Employment Opportunities Inc.

Mental Health - Employment Services - Employment Services

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	147	-3%
Admits	44	41	7%
Discharges	39	49	-20% ▼
Service Hours	1,955	3,023	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		42	29%	35%	40%	-6%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		103	98%	90%	96%	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■		■		■	■	■	■	■	78%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	1	2	-50% ▼
Discharges	2	-	
Service Hours	197	198	-1%

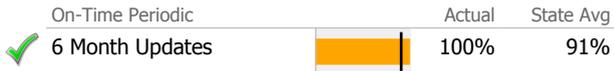
Recovery



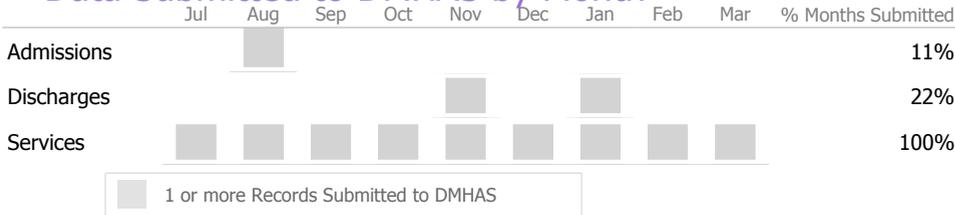
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 40 Active Employment Services Programs