

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	12	12	0%
	Admits	3	3	0%
	Discharges	4	3	33% ▲
	Service Hours	-	-	-
	Bed Days	2,357	2,346	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 8 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		88%	80%	93%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Access		88%	80%	88%
● Overall		75%	80%	91%
● Respect		75%	80%	91%
● Outcome		63%	80%	83%
● Recovery		57%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	12	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	8%	15% ▼	Male	8	67%	60%
26-34	2	17%	24%	Female	4	33%	40%
35-44	3	25%	19%	Transgender			0%
45-54	5	42% ▲	23%				
55-64	1	8%	15%				
65+	1	8%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	12	100% ▲	75%	White/Caucasian	9	75%	65%
Hispanic-Cuban			0%	Black/African American	3	25%	17%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			0%
Hispanic-Other			7%	Asian			1%
Hisp-Puerto Rican			12% ▼	Multiple Races			1%
Unknown			5%	Hawaiian/Other Pacific Islander			0%
				Other			13% ▼
				Unknown			3%

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	60%	65%	15% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	79%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	88%	23% ▲
✓ Stable Living Situation		12	100%	95%	97%	5%
● Improved/Maintained Axis V GAF Score		9	90%	95%	70%	-5%
● Employed		0	0%	25%	8%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		81%
✓ SA Screen Complete		80%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		94%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	819 days	0.3	95%	90%	93%	5%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 73 Active Supervised Apartments Programs