

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	142	116	22%	▲
	Admits	103	105	-2%	
	Discharges	72	80	-10%	
	Service Hours	-	-	-	
	Bed Days	1,030	788	31%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 166 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ General Satisfaction		90%	80%	92%
✓ Participation in Treatment		88%	80%	92%
✓ Access		88%	80%	88%
✓ Overall		86%	80%	91%
● Outcome		67%	80%	83%
● Recovery		66%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	IOP	121	85.2%
	Inpatient Services	21	14.8%
Mental Health	IOP	121	85.2%
	Inpatient Services	21	14.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	23	16%	15%	Male	100	71%	▲ 60%
26-34	42	30%	24%	Female	41	29%	▼ 40%
35-44	24	17%	19%	Transgender			0%
45-54	34	24%	23%				
55-64	16	11%	15%				
65+	3	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	136	96%	▲ 75%	White/Caucasian	132	93%	▲ 65%
Hisp-Puerto Rican	3	2%	12%	Black/African American	7	5%	▼ 17%
Hispanic-Other	2	1%	7%	Other	2	1%	▼ 13%
Unknown	1	1%	5%	Unknown	1	1%	3%
Hispanic-Cuban		0%		Am. Indian/Native Alaskan		0%	0%
Hispanic-Mexican		1%		Asian		1%	1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	28	-79% ▼
Admits	4	25	-84% ▼
Discharges	4	27	-85% ▼
Bed Days	339	788	-57% ▼

Discharge Outcomes

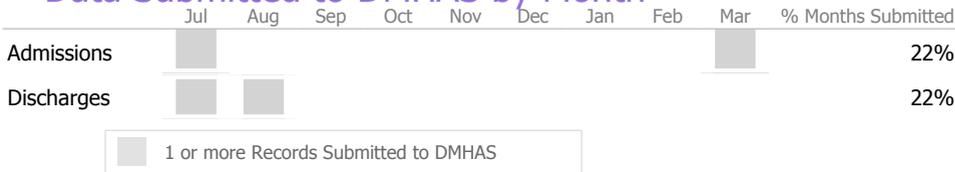
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	56%	5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	89%	15% ▲
● Follow-up within 30 Days of Discharge		2	50%	90%	57%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	226 days	0.3	62%	90%	104%	-28% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Valid TEDS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	N/A
SA Screen Complete	N/A	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 0 Active Observation Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	4	300% ▲
Admits	14	4	250% ▲
Discharges	15	-	
Bed Days	691	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	81%	95%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	100%	95%	98%	5%
No Re-admit within 30 Days of Discharge		11	73%	85%	86%	-12%
Follow-up within 30 Days of Discharge		8	53%	90%	74%	-37%

Recovery

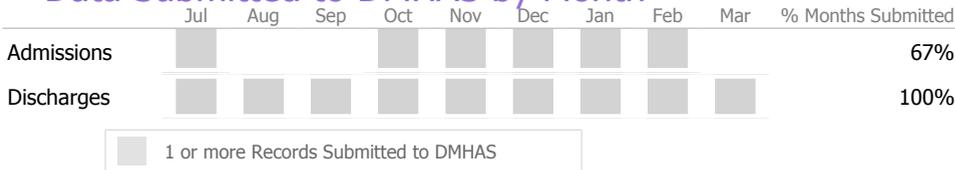
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		12	80%	95%	95%	-15%

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	53 days	0.1	84%	90%	70%	-6%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 1 Active Acute Pyschiatric - Intermediate Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	84	44% ▲
Admits	85	76	12% ▲
Discharges	53	53	0%
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	93%	99%
On-Time Periodic		
6 Month Updates	3%	16%
Cooccurring		
MH Screen Complete	4%	95%
SA Screen Complete	4%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	54%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	72%	50%	60%	22% ▲
● Follow-up within 30 Days of Discharge		1	3%	90%	52%	-87% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		109	83%	75%	90%	8%
● Abstinence/Reduced Drug Use		55	42%	55%	48%	-13% ▼
● Stable Living Situation		108	82%	95%	87%	-13% ▼
● Employed		43	33%	50%	31%	-17% ▼
● Self Help		50	38%	60%	31%	-22% ▼
● Improved/Maintained Axis V GAF Score		35	38%	75%	82%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	64%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	89%
Services										0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs