

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,195	1,030	16%	▲
	Admits	680	631	8%	
	Discharges	475	588	-19%	▼
	Service Hours	2,503	3,045	-18%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	726	59.0%
	Outpatient	505	41.0%

Consumer Satisfaction Survey

(Based on 153 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		90%	80%	91%
✓ Recovery		90%	80%	79%
✓ Participation in Treatment		89%	80%	92%
✓ Outcome		86%	80%	83%
✓ Respect		84%	80%	91%
✓ General Satisfaction		80%	80%	92%
✓ Access		80%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	296	25%	15%
26-34	344	29%	24%
35-44	226	19%	19%
45-54	187	16%	23%
55-64	113	10%	15%
65+	18	2%	5%

Gender	#	%	State Avg
Male	842	71%	▲ 60%
Female	352	29%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	977	82%	75%
Unknown	115	10%	5%
Hisp-Puerto Rican	57	5%	12%
Hispanic-Other	31	3%	7%
Hispanic-Mexican	14	1%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	986	83%	▲ 65%
Black/African American	72	6%	▼ 17%
Other	61	5%	13%
Unknown	34	3%	3%
Am. Indian/Native Alaskan	20	2%	0%
Asian	17	1%	1%
Multiple Races	3	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Outpatient 202200

New Directions Inc of North Central Conn.
Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	505	491	3%
Admits	277	327	-15% ▼
Discharges	184	299	-38% ▼
Service Hours	2,503	3,045	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	97%
Valid TEDS Data	96%	93%
On-Time Periodic		
6 Month Updates	1%	57%
Cooccurring		
MH Screen Complete	92%	96%
SA Screen Complete	92%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		102	55%	50%	54%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		378	74%	75%	90%	-1%
● Employed		227	44%	50%	42%	-6%
● Abstinence/Reduced Drug Use		219	43%	55%	58%	-12% ▼
● Stable Living Situation		390	76%	95%	89%	-19% ▼
● Improved/Maintained Axis V GAF Score		159	37%	75%	67%	-38% ▼
● Self Help		66	13%	60%	22%	-47% ▼

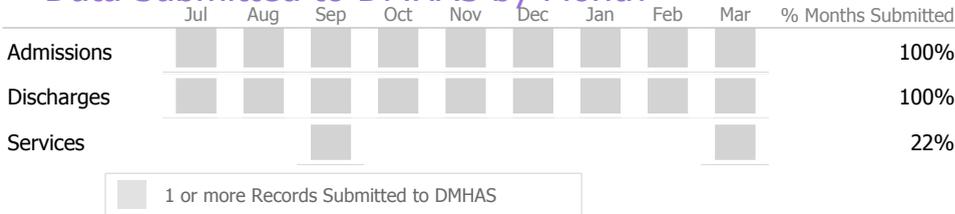
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		197	60%	90%	82%	-30% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		197	72%	75%	78%	-3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Pre-Trial Drug/Alc Ed 202705

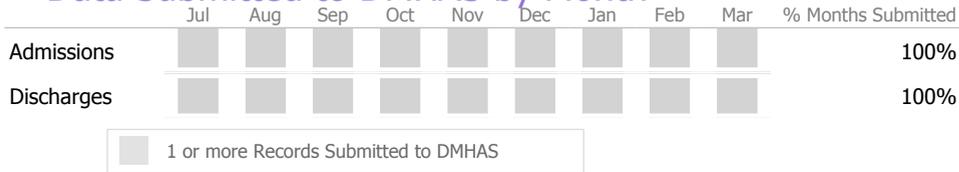
New Directions Inc of North Central Conn.

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	726	573	27% ▲
Admits	403	304	33% ▲
Discharges	291	289	1%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs