

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	938	868	8%
	Admits	183	171	7%
	Discharges	136	113	20% ▲
	Service Hours	4,231	4,221	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	866	91.7%
	Case Management	78	8.3%

Consumer Satisfaction Survey

(Based on 100 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Participation in Treatment		96%	80%	92%
✓ Outcome		85%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	72	8%	15%
26-34	133	14%	24%
35-44	125	13%	19%
45-54	228	24%	23%
55-64	236	25%	15%
65+	139	15%	5%

Gender	#	%	State Avg
Female	565	60%	▲ 40%
Male	373	40%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	627	67%	75%
Hispanic-Other	288	31%	▲ 7%
Hisp-Puerto Rican	20	2%	12%
Unknown	3	0%	5%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	711	76%	▲ 65%
Black/African American	209	22%	17%
Asian	11	1%	1%
Other	6	1%	▼ 13%
Unknown	1	0%	3%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	866	865	0%
Admits	103	171	-40% ▼
Discharges	117	112	4%
Service Hours	4,129	4,221	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	87%	62%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	77%
SA Screen Complete	93%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	11%	50%	42%	-39% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		701	87%	75%	52%	12% ▲
Stable Living Situation		830	95%	95%	86%	0%
Social Support		487	56%	60%	69%	-4%
Employed		178	20%	30%	21%	-10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		716	95%	90%	84%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		87	84%	75%	65%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

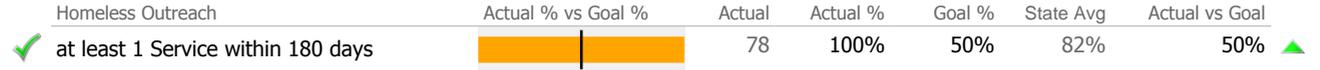
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

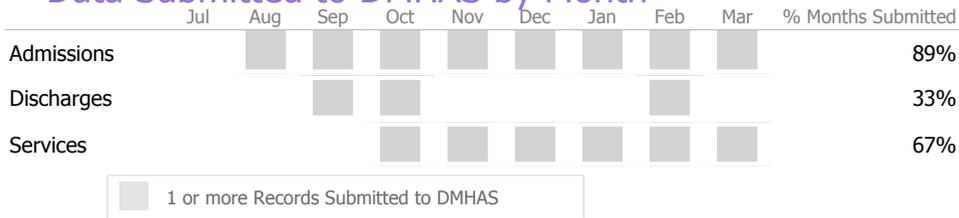
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78		
Admits	80	-	
Discharges	19	-	
Service Hours	102	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs