

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	83	81	2%
	Admits	52	39	33% ▲
	Discharges	36	36	0%
	Service Hours	635	1,131	-44% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	83	100.0%

Consumer Satisfaction Survey

(Based on 65 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		92%	80%	91%
✓ Access		91%	80%	88%
✓ Participation in Treatment		89%	80%	92%
✓ Overall		89%	80%	91%
● Recovery		60%	80%	79%
● Outcome		58%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	13	16%	15%
26-34	18	22%	24%
35-44	18	22%	19%
45-54	18	22%	23%
55-64	11	13%	15%
65+	4	5%	5%

Gender	#	%	State Avg
Male	46	55%	60%
Female	37	45%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	81	98%	▲ 75%
Hisp-Puerto Rican	1	1%	▼ 12%
Unknown	1	1%	5%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%

Race	#	%	State Avg
White/Caucasian	77	93%	▲ 65%
Asian	2	2%	1%
Other	2	2%	▼ 13%
Black/African American	1	1%	▼ 17%
Multiple Races	1	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	99%	93%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	42%	57%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	56%	50%	54%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		76	89%	75%	90%	14% ▲
✓ Employed		49	58%	50%	42%	8%
✓ Stable Living Situation		82	96%	95%	89%	1%
● Abstinence/Reduced Drug Use		29	34%	55%	58%	-21% ▼
● Improved/Maintained Axis V GAF Score		37	62%	75%	67%	-13% ▼
● Self Help		10	12%	60%	22%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		37	76%	90%	82%	-14% ▼

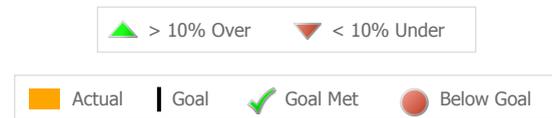
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		38	73%	75%	78%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS



* State Avg based on 115 Active Standard Outpatient Programs