

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	80	80	0%
	Admits	11	9	22% ▲
	Discharges	15	7	114% ▲
	Service Hours	2,233	2,304	-3%
	Bed Days	6,786	6,841	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 64 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Access		92%	80%	88%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		90%	80%	91%
✓ Participation in Treatment		89%	80%	92%
✓ Outcome		84%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	68	85.0%
	Case Management	12	15.0%

Client Demographics

Age	#	%	State Avg
18-25	3	4%	15% ▼
26-34	18	23%	24%
35-44	15	19%	19%
45-54	19	24%	23%
55-64	21	26%	15% ▲
65+	4	5%	5%

Gender	#	%	State Avg
Male	54	68%	60%
Female	26	33%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	67	84%	75%
Hisp-Puerto Rican	11	14%	12%
Hispanic-Other	2	3%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			5%

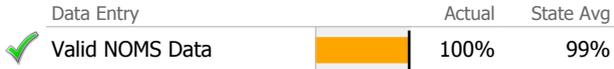
Race	#	%	State Avg
White/Caucasian	47	59%	65%
Black/African American	21	26%	17%
Other	12	15%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	9	33% ▲
Admits	5	1	400% ▲
Discharges	5	1	400% ▲
Bed Days	1,955	2,171	-10%

Data Submission Quality



Discharge Outcomes

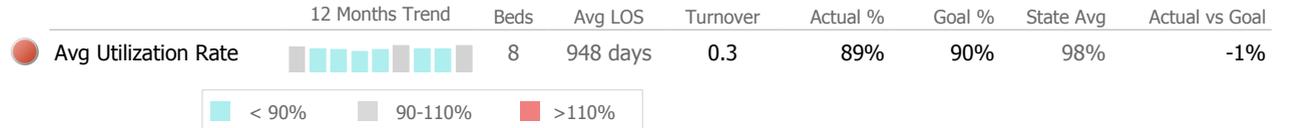
Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	60%	80%	72%	-20% ▼
No Re-admit within 30 Days of Discharge		4	80%	85%	81%	-5%
Follow-up within 30 Days of Discharge		3	100%	90%	77%	10% ▲

Recovery

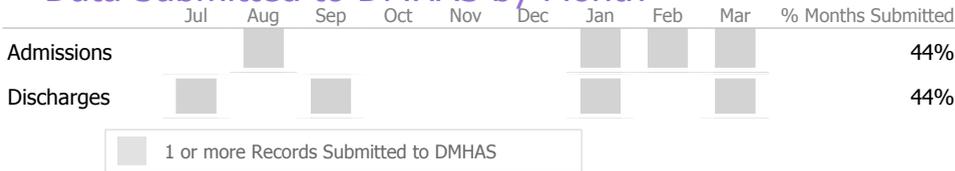
National Recovery Measures (NOMS)

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		12	100%	60%	80%	40% ▲
Stable Living Situation		12	100%	90%	98%	10%
Improved/Maintained Axis V GAF Score		9	90%	95%	65%	-5%

Bed Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	19	11% ▲
Admits	3	1	200% ▲
Discharges	3	2	50% ▲
Bed Days	4,831	4,670	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	88%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	81%
SA Screen Complete	100%	80%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	100%	60%	65%	40% ▲
Follow-up within 30 Days of Discharge		2	67%	90%	79%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		21	100%	60%	88%	40% ▲
Stable Living Situation		21	100%	95%	97%	5%
Improved/Maintained Axis V GAF Score		18	100%	95%	70%	5%
Employed		1	5%	25%	8%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		18	1,395 days	0.3	98%	90%	93%	8%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions					■		■		■	33%
Discharges	■						■		■	33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 73 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	13	-8%
Admits	-	3	-100% ▼
Discharges	1	1	0%
Service Hours	445	405	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	100%	85%	80%	15% ▲

Service Utilization

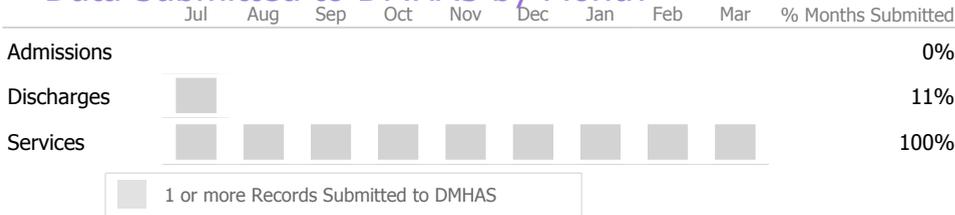
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	40	-5%
Admits	3	4	-25% ▼
Discharges	6	3	100% ▲
Service Hours	1,789	1,899	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic 6 Month Updates	97%	92%
Cooccurring MH Screen Complete	100%	90%
SA Screen Complete	100%	88%
Diagnosis Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	67%	50%	72%	17% ▲

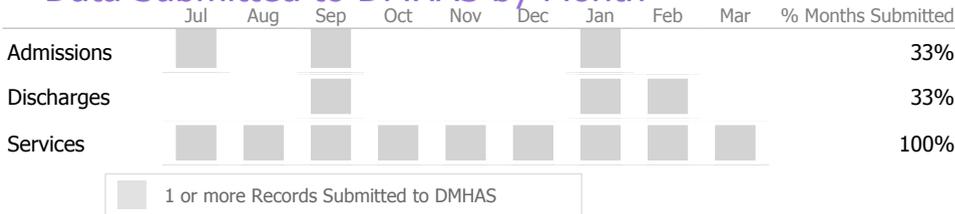
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		36	95%	60%	87%	35% ▲
Stable Living Situation		38	100%	85%	94%	15% ▲
Improved/Maintained Axis V GAF Score		35	95%	95%	74%	0%
Employed		2	5%	25%	14%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	100%	90%	97%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Residential Support Programs