

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	11	9	22%	▲
	Admits	2	1	100%	▲
	Discharges	2			
	Service Hours	235	277	-15%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	11	100.0%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	9%	15%	Female	11	100%	▲ 40%
26-34	5	45%	▲ 24%	Male			▼ 60%
35-44	5	45%	▲ 19%	Transgender			0%
45-54			▼ 23%				
55-64			▼ 15%				
65+			5%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	9	82%	75%	White/Caucasian	8	73%	65%
Hisp-Puerto Rican	2	18%	12%	Multiple Races	2	18%	▲ 1%
Hispanic-Cuban			0%	Other	1	9%	13%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			0%
Hispanic-Other			7%	Asian			1%
Unknown			5%	Black/African American			▼ 17%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	9	22% ▲
Admits	2	1	100% ▲
Discharges	2	-	
Service Hours	235	277	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	80%	15% ▲

### Service Utilization

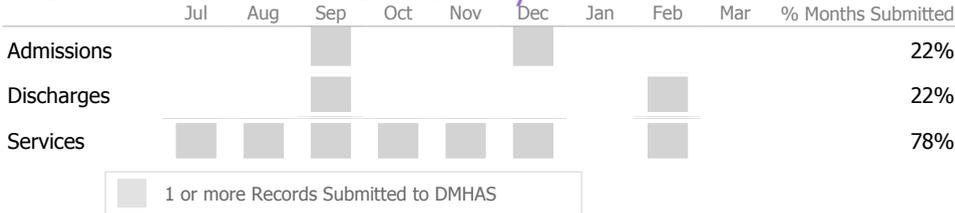
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	94%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs