

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	38	77	-51%	▼
	Admits	27	64	-58%	▼
	Discharges	11	62	-82%	▼
	Service Hours	360	586	-39%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	38	100.0%

Consumer Satisfaction Survey (Based on 25 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		92%	80%	91%
✓ Access		92%	80%	88%
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		90%	80%	91%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		84%	80%	92%
● Outcome		64%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	6	16%	15%
26-34	8	21%	24%
35-44	3	8%	19%
45-54	11	29%	23%
55-64	10	26%	15%
65+			5%

Gender	#	%	State Avg
Female	38	100%	40%
Male			60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	35	92%	75%
Hisp-Puerto Rican	3	8%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			5%

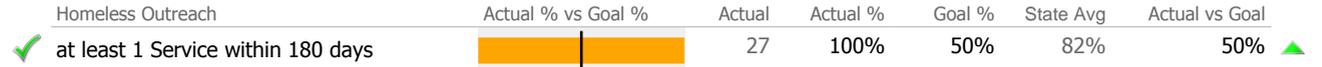
Race	#	%	State Avg
Black/African American	25	66%	17%
White/Caucasian	11	29%	65%
Asian	1	3%	1%
Other	1	3%	13%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

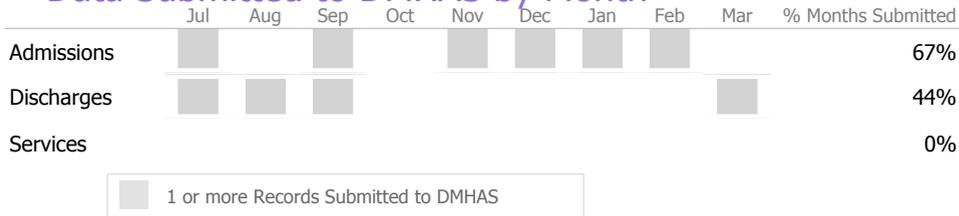
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	77	-51% ▼
Admits	27	64	-58% ▼
Discharges	11	62	-82% ▼
Service Hours	360	586	-39% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs