

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	69	74	-7%
	Admits	10	9	11% ▲
	Discharges	7	17	-59% ▼
	Service Hours	355	344	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	69	100.0%

Consumer Satisfaction Survey

(Based on 55 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Respect		96%	80%	91%
✓ Overall		95%	80%	91%
✓ Access		93%	80%	88%
● Outcome		77%	80%	83%
● Recovery		74%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	0	0%	13% ▼
26-34	2	3%	22% ▼
35-44	9	13%	19%
45-54	17	25%	24%
55-64	26	38% ▲	17%
65+	15	22% ▲	5%

Gender	#	%	State Avg
Female	45	65% ▲	42%
Male	24	35% ▼	58%

Ethnicity	#	%	State Avg
Non-Hispanic	65	94% ▲	75%
Hisp-Puerto Rican	2	3%	12%
Hispanic-Mexican	1	1%	1%
Hispanic-Other	1	1%	6%
Hispanic-Cuban	0	0%	0%
Unknown	0	0%	5%

Race	#	%	State Avg
White/Caucasian	62	90% ▲	66%
Asian	3	4%	1%
Am. Indian/Native Alaskan	1	1%	0%
Black/African American	1	1%	16% ▼
Multiple Races	1	1%	1%
Other	1	1%	13% ▼
Hawaiian/Other Pacific Islander	0	0%	0%
Unknown	0	0%	3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	28%	34%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	41%	59%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	43%	75%	55%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		63	100%	90%	69%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		9	90%	75%	75%	15% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs