

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	278	269	3%
	Admits	24	2	1100%
	Discharges	15	16	-6%
	Service Hours	504	437	15% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	278	100.0%

Consumer Satisfaction Survey

(Based on 117 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		96%	80%	92%
✓ Access		96%	80%	88%
✓ Respect		95%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Outcome		87%	80%	83%
● Recovery		74%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	15	5%	13%
26-34	30	11%	22% ▼
35-44	51	18%	19%
45-54	64	23%	24%
55-64	76	27%	17%
65+	42	15%	5%

Gender	#	%	State Avg
Female	144	52%	42%
Male	134	48%	58%

Ethnicity	#	%	State Avg
Non-Hispanic	246	88%	75% ▲
Hispanic-Other	14	5%	6%
Unknown	10	4%	5%
Hisp-Puerto Rican	8	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	186	67%	66%
Black/African American	56	20%	16%
Other	23	8%	13%
Unknown	5	2%	3%
Asian	4	1%	1%
Multiple Races	4	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	67%
Cooccurring	Actual	State Avg
MH Screen Complete	94%	78%
SA Screen Complete	94%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	33%	50%	38%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		241	87%	60%	65%	27% ▲
Stable Living Situation		272	98%	95%	83%	3%
Improved/Maintained Axis V GAF Score		211	84%	75%	48%	9%
Employed		77	28%	30%	19%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		228	87%	90%	71%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	92%	75%	63%	17% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs