Catholic Charities - Institute for the Hispanic Fa
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - June 2017   (Data as of Sep 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,044	2,327	-12%	▼
	Admits	1,614	1,602	1%	
	Discharges	1,788	1,921	-7%	
	Service Hours	7,212	8,517	-15%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Forensic SA				
	Forensics Community-based		1,123	53.5%
Addiction				
	Outpatient		740	35.2%
	Case Management		217	10.3%
Mental Health				
	Case Management		21	1.0%

Consumer Satisfaction Survey   (Based on 228 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		92%	80%	93%
✔	Respect		92%	80%	91%
✔	Participation in Treatment		90%	80%	92%
✔	Overall		89%	80%	91%
✔	General Satisfaction		85%	80%	92%
✔	Outcome		85%	80%	83%
✔	Recovery		84%	80%	79%
✔	Access		82%	80%	88%

▮ Satisfied %	▍ Goal %	0-80%	80-100%	✔ Goal Met	⬤ Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	493	24%	14%
26-34	607	30%	24%
35-44	388	19%	20%
45-54	350	17%	22%
55-64	158	8%	16%
65+	45	2%	5%

Gender

	#	%		State Avg
Male	1,522	74%	▲	60%
Female	521	26%	▼	40%
Transgender				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	1,009	49%	▼	74%
Hisp-Puerto Rican	648	32%	▲	13%
Hispanic-Other	332	16%		7%
Hispanic-Mexican	38	2%		1%
Unknown	11	1%		6%
Hispanic-Cuban	6	0%		0%

Race

	#	%		State Avg
White/Caucasian	730	36%	▼	65%
Other	634	31%	▲	13%
Black/African American	623	30%	▲	16%
Unknown	27	1%		3%
Asian	22	1%		1%
Multiple Races	4	0%		1%
Am. Indian/Native Alaskan	2	0%		1%
Hawaiian/Other Pacific Islander	2	0%		0%

▮ Unique Clients	▍ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Cathedral Green Next Steps Supportive Hsg 551
Catholic Charities - Institute for the Hispanic Fa
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	20	5%	
Admits	7	6	17%	▲
Discharges	7	6	17%	▲
Service Hours	306	265	15%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		21	100%	85%	91%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	91%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions						▪	▪		▪	▪		▪	42%
Discharges						▪	▪		▪	▪		▪	42%
Services	▪	▪	▪	▪	▪	▪		▪	▪	▪		▪	92%

▫ 1 or more Records Submitted to DMHAS
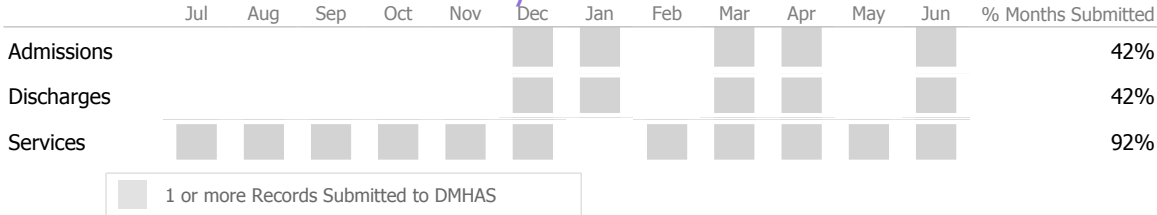
▲ > 10% Over	▼ < 10% Under

▪ Actual	| Goal	✓ Goal Met	● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Hispanic Alcohol Program 630200
Catholic Charities - Institute for the Hispanic Fa
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	740	922	-20%	▼
Admits	610	655	-7%	
Discharges	662	792	-16%	▼
Service Hours	6,272	7,809	-20%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		90%	95%
✔ Valid TEDS Data		98%	91%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	44%

Cooccurring		Actual	State Avg
MH Screen Complete		95%	96%
SA Screen Complete		94%	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		99%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		256	39%	50%	54%	-11%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Improved/Maintained Axis V GAF Score		625	91%	75%	69%	16%	▲
🔴 Stable Living Situation		737	91%	95%	88%	-4%	
🔴 Not Arrested		540	67%	75%	87%	-8%	
🔴 Abstinence/Reduced Drug Use		360	45%	55%	58%	-10%	▼
🔴 Employed		327	41%	50%	44%	-9%	
🔴 Self Help		57	7%	60%	30%	-53%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		144	98%	90%	81%	8%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		496	87%	75%	75%	12%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✔ Goal Met 🔴 Below Goal
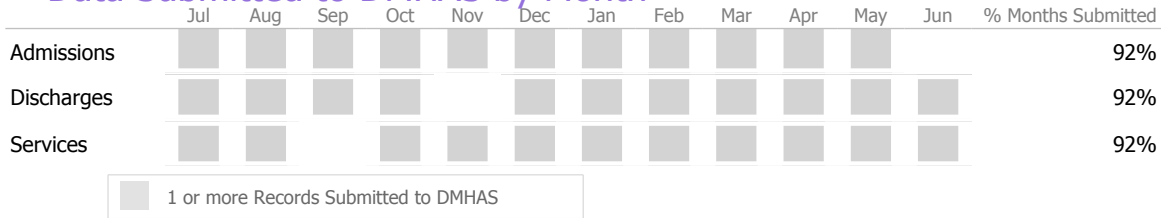
* State Avg based on 113 Active Standard Outpatient Programs

Latino Outreach Hartford 630296
Catholic Charities - Institute for the Hispanic Fa
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	217	164	32%	▲
Admits	196	75	161%	▲
Discharges	87	144	-40%	▼
Service Hours	301	84		

Service Engagement
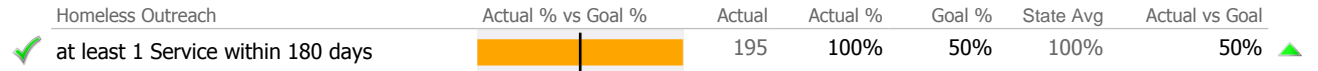
Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ at least 1 Service within 180 days		195	100%	50%	100%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨		92%
Discharges	▨	▨	▨	▨		▨	▨	▨	▨	▨	▨		92%
Services	▨	▨		▨	▨	▨	▨	▨	▨	▨	▨		92%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▨ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

PTIP Hartford 630705
Catholic Charities - Institute for the Hispanic Fa
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,123	1,299	-14%	▼
Admits	799	865	-8%	
Discharges	1,031	977	6%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal
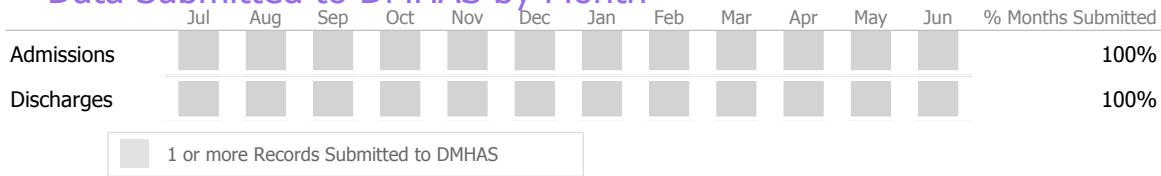
* State Avg based on 16 Active Pre-trial Intervention Programs Programs