Council of Churches_Greater Bridgeport
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - June 2017   (Data as of Sep 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	77	140	-45%	▼
	Admits	59	106	-44%	▼
	Discharges	55	122	-55%	▼
	Service Hours	132	295	-55%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Employment Services		77	100.0%

Consumer Satisfaction Survey   (Based on 24 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Participation in Treatment		96%	80%	92%
✓	General Satisfaction		96%	80%	92%
✓	Access		96%	80%	88%
✓	Outcome		91%	80%	83%
✓	Recovery		91%	80%	79%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	9	12%	14%
26-34	19	25%	24%
35-44	24	31% ▲	20%
45-54	18	23%	22%
55-64	7	9%	16%
65+			5%

Gender

	#	%	State Avg
Male	69	90% ▲	60%
Female	8	10% ▼	40%
Transgender			0%

Ethnicity

	#	%	State Avg
Hisp-Puerto Rican	64	83% ▲	13%
Hispanic-Other	10	13%	7%
Hispanic-Mexican	2	3%	1%
Non-Hispanic	1	1% ▼	74%
Hispanic-Cuban			0%
Unknown			6%

Race

	#	%	State Avg
Other	74	96% ▲	13%
Black/African American	2	3% ▼	16%
Am. Indian/Native Alaskan	1	1%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%
White/Caucasian			65% ▼

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

CoOp Ctr Projecto Nueva 441480
Council of Churches_Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

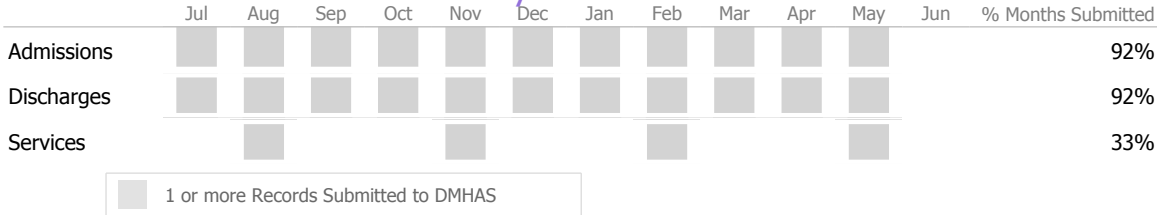| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	140	-45%	▼
Admits	59	106	-44%	▼
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Service Hours	132	295	-55%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		19	24%	35%	40%	-11%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	96%	90%	91%	6%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		84%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	60%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		92%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		92%
Services		▪			▪			▪			▪		33%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 7 Active Employment Services Programs