

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,098	1,252	-12%	▼
	Admits	282	359	-21%	▼
	Discharges	408	334	22%	▲
	Service Hours	2,359	2,738	-14%	▼
	Bed Days	5,243	5,633	-7%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 1,321 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ Overall		93%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Respect		92%	80%	91%
✓ Outcome		89%	80%	83%
✓ Access		83%	80%	88%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	846	75.3%
	Residential Services	115	10.2%
	Employment Services	98	8.7%
Mental Health	Case Management	44	3.9%
	Employment Services	20	1.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	96	9%	12%	Male	665	61%	58%
26-34	349	32%	22%	Female	432	39%	42%
35-44	288	26%	19%	Transgender			0%
45-54	241	22%	23%				
55-64	113	10%	18%				
65+	9	1%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	939	86%	▲ 75%	White/Caucasian	707	64%	65%
Hisp-Puerto Rican	103	9%	12%	Black/African American	236	21%	16%
Hispanic-Other	41	4%	7%	Other	139	13%	13%
Unknown	12	1%	6%	Asian	5	0%	1%
Hispanic-Mexican	3	0%	1%	Am. Indian/Native Alaskan	4	0%	1%
Hispanic-Cuban			0%	Multiple Races	4	0%	1%
				Unknown	2	0%	3%
				Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	47	109% ▲
Admits	43	15	187% ▲
Discharges	53	10	430% ▲
Service Hours	355	129	176% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		26	26%	35%	29%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		47	100%	90%	75%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
6 Month Updates		55%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 7 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	58	-24% ▼
Admits	-	11	-100% ▼
Discharges	39	17	129% ▲
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	93%	-50% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	17	-24% ▼
Admits	1	4	-75% ▼
Discharges	4	5	-20% ▼
Service Hours	63	31	103% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		5	38%	35%	43%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	45	4%
Admits	25	21	19% ▲
Discharges	26	18	44% ▲
Bed Days	2,088	2,291	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	98%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%

Cooccurring	Actual	State Avg
MH Screen Complete	84%	91%
SA Screen Complete	84%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	81%	70%	69%	11% ▲
✓ No Re-admit within 30 Days of Discharge		23	88%	85%	92%	3%
● Follow-up within 30 Days of Discharge		8	38%	90%	59%	-52% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		32	67%	70%	70%	-3%
● Improved/Maintained Axis V GAF Score		22	79%	95%	79%	-16% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		22	112 days	0.5	103%	90%	77%	13% ▲



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	845	932	-9%
Admits	172	250	-31% ▼
Discharges	252	231	9%
Service Hours	1,885	2,396	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	97%	92%
On-Time Periodic		
6 Month Updates	86%	45%
Cooccurring		
MH Screen Complete	95%	96%
SA Screen Complete	95%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		119	47%	50%	51%	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		862	100%	75%	83%	25% ▲
Abstinence/Reduced Drug Use		621	72%	55%	51%	17% ▲
Stable Living Situation		829	96%	95%	83%	1%
Employed		405	47%	50%	40%	-3%
Self Help		264	30%	60%	23%	-30% ▼
Improved/Maintained Axis V GAF Score		246	35%	75%	52%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		533	87%	90%	68%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		41	24%	75%	77%	-51% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	2	-50% ▼
Admits	-	-	
Discharges	-	-	
Service Hours	14	34	-59% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	100%	92%
On-Time Periodic		
6 Month Updates	100%	45%
Cooccurring		
MH Screen Complete	N/A	96%
SA Screen Complete	N/A	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		1	100%	55%	51%	45% ▲
Self Help		1	100%	60%	23%	40% ▲
Not Arrested		1	100%	75%	83%	25% ▲
Stable Living Situation		1	100%	95%	83%	5%
Employed		0	0%	50%	40%	-50% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75% ▼

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	100%	90%	68%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	77%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	78	-13% ▼
Admits	36	45	-20% ▼
Discharges	31	43	-28% ▼
Bed Days	3,155	3,342	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	99%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%

Cooccurring	Actual	State Avg
MH Screen Complete	82%	91%
SA Screen Complete	82%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	58%	70%	69%	-12% ▼
No Re-admit within 30 Days of Discharge		28	90%	85%	92%	5%
Follow-up within 30 Days of Discharge		16	89%	90%	59%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		37	54%	70%	70%	-16% ▼
Improved/Maintained Axis V GAF Score		29	88%	95%	79%	-7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		40	105 days	0.6	86%	90%	77%	-4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	11	-36% ▼
Admits	5	3	67% ▲
Discharges	3	-	
Service Hours	43	16	165% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	35%	43%	-35% ▼

Service Utilization

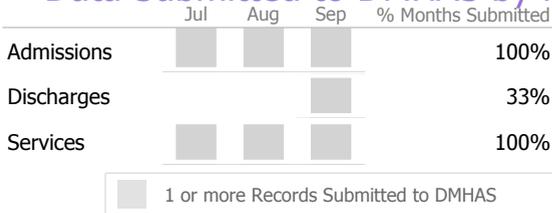
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	104	▼
Admits	-	10	-100% ▼
Discharges	-	10	-100% ▼
Service Hours	-	133	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
Valid TEDS Data	N/A	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	87%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	98%
SA Screen Complete	N/A	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	46%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	50%	73%	-50% ▼
Employed		N/A	N/A	40%	44%	-40% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	88%	-75% ▼
Not Arrested		N/A	N/A	75%	95%	-75% ▼
Self Help		N/A	N/A	60%	53%	-60% ▼
Stable Living Situation		N/A	N/A	90%	95%	-90% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	81%	N/A ▼
Medication Assisted Treatment						
Length of Stay over 1 Year		0	0%	50%	0%	-50% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs