

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 159 | 360 | -56% | ▼ |
| | Admits | | 91 | -100% | ▼ |
| | Discharges | | 105 | -100% | ▼ |
| | Service Hours | | 657 | -100% | ▼ |

Client Demographics

| Age | # | % | State Avg |
|-------|----|-----|-----------|
| 18-25 | 5 | 3% | 12% |
| 26-34 | 18 | 11% | 22% |
| 35-44 | 23 | 14% | 19% |
| 45-54 | 47 | 30% | 23% |
| 55-64 | 54 | 34% | 18% |
| 65+ | 12 | 8% | 6% |

| Gender | # | % | State Avg |
|-------------|-----|-----|-----------|
| Male | 100 | 63% | 58% |
| Female | 59 | 37% | 42% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|----|-----|-----------|
| Non-Hispanic | 80 | 50% | 75% |
| Hisp-Puerto Rican | 59 | 37% | 12% |
| Hispanic-Other | 11 | 7% | 7% |
| Unknown | 6 | 4% | 6% |
| Hispanic-Cuban | 3 | 2% | 0% |
| Hispanic-Mexican | | | 1% |

| Race | # | % | State Avg |
|---------------------------------|----|-----|-----------|
| Black/African American | 64 | 40% | 16% |
| Other | 57 | 36% | 13% |
| Unknown | 17 | 11% | 3% |
| White/Caucasian | 17 | 11% | 65% |
| Multiple Races | 2 | 1% | 1% |
| Am. Indian/Native Alaskan | 1 | 1% | 1% |
| Asian | 1 | 1% | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|------------------|--------------------|-----|-------|
| Addiction | Outpatient | 129 | 80.6% |
| | Case Management | 31 | 19.4% |

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Senior Services

Community Health Services Inc.

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 31 | 44 | -30% ▼ |
| Admits | - | 9 | -100% ▼ |
| Discharges | - | 11 | -100% ▼ |
| Service Hours | - | 101 | -100% ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 48% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 3 | 10% | 20% | 17% | -10% ▼ |
| Stable Living Situation | | 17 | 55% | 80% | 82% | -25% ▼ |
| Self Help | | 5 | 16% | 60% | 67% | -44% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 0 | 0% | 90% | 82% | N/A ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | | N/A 98% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | | 22% 69% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |
| Services | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 17 Active Standard Case Management Programs