

### Provider Activity

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |   |
|---------------|----------------|--------|----------|------------|---|
|               | Unique Clients | 6,266  | 4,868    | 29%        | ▲ |
|               | Admits         | 883    | 950      | -7%        |   |
|               | Discharges     | 782    | 504      | 55%        | ▲ |
|               | Service Hours  | 6,081  | 8,759    | -31%       | ▼ |
|               | Bed Days       | 9,684  | 11,174   | -13%       | ▼ |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 428 FY16 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Participation in Treatment  |                      | 95%         | 80%    | 92%       |
| ✓ Quality and Appropriateness |                      | 94%         | 80%    | 93%       |
| ✓ Access                      |                      | 93%         | 80%    | 88%       |
| ✓ General Satisfaction        |                      | 93%         | 80%    | 92%       |
| ✓ Respect                     |                      | 91%         | 80%    | 91%       |
| ✓ Overall                     |                      | 90%         | 80%    | 91%       |
| ✓ Outcome                     |                      | 82%         | 80%    | 83%       |
| ● Recovery                    |                      | 78%         | 80%    | 79%       |

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

| Program Type         | Level of Care Type        | #     | %     |
|----------------------|---------------------------|-------|-------|
| <b>Forensic SA</b>   |                           |       |       |
|                      | Forensics Community-based | 4,873 | 76.3% |
| <b>Addiction</b>     |                           |       |       |
|                      | Outpatient                | 865   | 13.5% |
|                      | Residential Services      | 142   | 2.2%  |
|                      | Recovery Support          | 23    | 0.4%  |
| <b>Mental Health</b> |                           |       |       |
|                      | Case Management           | 207   | 3.2%  |
|                      | Outpatient                | 147   | 2.3%  |
|                      | Residential Services      | 86    | 1.3%  |
| <b>Forensic MH</b>   |                           |       |       |
|                      | Forensics Community-based | 37    | 0.6%  |
|                      | Residential Services      | 10    | 0.2%  |

### Client Demographics

| Age               | #     | %   | State Avg | Gender                          | #   | %   | State Avg |
|-------------------|-------|-----|-----------|---------------------------------|---|-----|-----------|
| 18-25             | 1,112 | 20% | 12%       | Male                            | 3,967   | 68% | 58%       |
| 26-34             | 1,644 | 29% | 22%       | Female                          | 1,859   | 32% | 42%       |
| 35-44             | 1,101 | 19% | 19%       | Transgender                     |   |     | 0%        |
| 45-54             | 989   | 17% | 23%       | <b>Race</b>                     |   |     |           |
| 55-64             | 652   | 11% | 18%       | White/Caucasian                 | 3,596   | 57% | 65%       |
| 65+               | 176   | 3%  | 6%        | Unknown                         | 888   | 14% | ▲ 3%      |
| <b>Ethnicity</b>  |       |     |           | Other                           | 859   | 14% | 13%       |
| Non-Hispanic      | 3,805 | 61% | ▼ 75%     | Black/African American          | 799   | 13% | 16%       |
| Unknown           | 1,675 | 27% | ▲ 6%      | Asian                           | 51  | 1%  | 1%        |
| Hispanic-Other    | 338   | 5%  | 7%        | Multiple Races                  | 35  | 1%  | 1%        |
| Hisp-Puerto Rican | 318   | 5%  | 12%       | Am. Indian/Native Alaskan       | 29  | 0%  | 1%        |
| Hispanic-Mexican  | 124   | 2%  | 1%        | Hawaiian/Other Pacific Islander | 9   | 0%  | 0%        |
| Hispanic-Cuban    | 6     | 0%  | 0%        | <b>Legend</b>                   |   |     |           |
|                   |       |     |           |                                 | Unique Clients   State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg |     |           |

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 217    | 157      | 38%        | ▲ |
| Admits         | -      | 24       | -100%      | ▼ |
| Discharges     | -      | 1        | -100%      | ▼ |
| Service Hours  | 8      | 32       | -76%       | ▼ |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | N/A    | 96%       |
| Valid TEDS Data         | N/A    | 92%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | Actual | State Avg |
| 6 Month Updates         | 0%     | 45%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | Actual | State Avg |
| MH Screen Complete      | N/A    | 96%       |
| SA Screen Complete      | Actual | State Avg |
| SA Screen Complete      | N/A    | 96%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | Actual | State Avg |
| Valid Axis I Diagnosis  | 100%   | 99%       |
| Valid Axis V GAF Score  | Actual | State Avg |
| Valid Axis V GAF Score  | 33%    | 93%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | N/A    | N/A      | 50%    | 51%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested                         |                    | 107    | 49%      | 75%    | 83%       | -26% ▼         |
| Abstinence/Reduced Drug Use          |                    | 49     | 23%      | 55%    | 51%       | -32% ▼         |
| Employed                             |                    | 14     | 6%       | 50%    | 40%       | -44% ▼         |
| Self Help                            |                    | 27     | 12%      | 60%    | 23%       | -48% ▼         |
| Stable Living Situation              |                    | 91     | 42%      | 95%    | 83%       | -53% ▼         |
| Improved/Maintained Axis V GAF Score |                    | 4      | 2%       | 75%    | 52%       | -73% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 7      | 3%       | 90%    | 68%       | -87% ▼         |

### Service Engagement

| Outpatient                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |                    | 0      | 0%       | 75%    | 77%       | -75% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 18     | 25       | -28% ▼     |
| Admits         | 5      | 15       | -67% ▼     |
| Discharges     | 15     | 12       | 25% ▲      |
| Bed Days       | 649    | 1,143    | -43% ▼     |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 98%    | 99%       |
| Valid TEDS Data        | 100%   | 100%      |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 50%    | 14%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     | 100%   | 96%       |
| SA Screen Complete     | 100%   | 97%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 100%   | 94%       |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 11     | 73%      | 85%    | 69%       | -12% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 15     | 100%     | 85%    | 72%       | 15% ▲          |
| Follow-up within 30 Days of Discharge   |                    | 6      | 55%      | 90%    | 60%       | -35% ▼         |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use          |                    | 16     | 89%      | 70%    | 88%       | 19% ▲          |
| Improved/Maintained Axis V GAF Score |                    | 16     | 94%      | 75%    | 85%       | 19% ▲          |
| Employed                             |                    | 12     | 67%      | 60%    | 32%       | 7% ▲           |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 14   | 120 days | 0.8      | 50%      | 90%    | 91%       | -40% ▼         |

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 67%                |
| Discharges |     |     |     | 100%               |

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⬤ Below Goal

\* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9      | 10       | -10%       |
| Admits         | -      | 1        | -100% ▼    |
| Discharges     | 1      | 2        | -50% ▼     |
| Bed Days       | 748    | 735      | 2%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 99%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 75%    | 95%       |
| Cooccurring            |        |           |
| MH Screen Complete     | N/A    | 88%       |
| SA Screen Complete     | N/A    | 90%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 98%       |
| Valid Axis V GAF Score | 44%    | 94%       |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully        |                    | 1      | 100%     | 80%    | 92%       | 20% ▲          |
| ✓ No Re-admit within 30 Days of Discharge |                    | 1      | 100%     | 85%    | 91%       | 15% ▲          |
| ● Follow-up within 30 Days of Discharge   |                    | 0      | 0%       | 90%    | 78%       | -90% ▼         |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                       |                    | 9      | 100%     | 60%    | 80%       | 40% ▲          |
| ✓ Stable Living Situation              |                    | 9      | 100%     | 90%    | 98%       | 10%            |
| ● Improved/Maintained Axis V GAF Score |                    | 0      | 0%       | 95%    | 62%       | -95% ▼         |

### Bed Utilization

|                        | 12 Months Trend |  |  | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|--|--|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 |  |  | 8    | 1,432 days | 0.9      | 102%     | 90%    | 95%       | 12% ▲          |



### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 33%                |

1 or more Records Submitted to DMHAS



\* State Avg based on 24 Active Group Home Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 37     | 36       | 3%         |
| Admits         | 10     | 13       | -23% ▼     |
| Discharges     | 13     | 9        | 44% ▲      |
| Service Hours  | 946    | 1,249    | -24% ▼     |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | N/A    | NaN       |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates  | 0%     | 0%        |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | 100%               |
| Services   | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

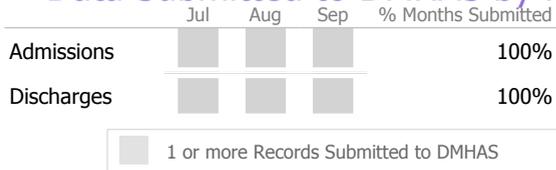
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 1 Active Day Reporting Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 56     | 56       | 0%         |
| Admits         | 29     | 32       | -9%        |
| Discharges     | 33     | 34       | -3%        |
| Bed Days       | 2,395  | 1,900    | 26% ▲      |

### Data Submitted to DMHAS by Month



\* State Avg based on 7 Active Shelter Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16     | 17       | -6%        |
| Admits         | -      | 2        | -100% ▼    |
| Discharges     | -      | 2        | -100% ▼    |
| Service Hours  | 79     | 41       | 90% ▲      |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 14     | 88%      | 85%    | 79%       | 3%             |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 12     | 75%      | 90%    | 92%       | -15% ▼         |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 75%       |

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6      | 6        | 0%         |
| Admits         | 1      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 33     | 27       | 25% ▲      |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Stable Living Situation         |                    | 5      | 83%      | 85%    | 83%       | -2%            |

### Service Utilization

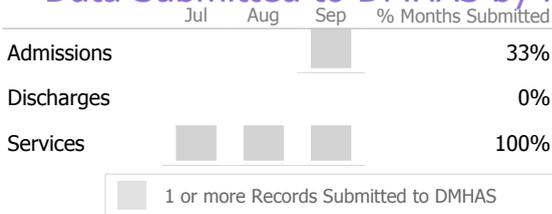
|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✔ Clients Receiving Services |                    | 6      | 100%     | 90%    | 87%       | 10%            |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✔ Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✔ 6 Month Updates |        | 69%       |

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 314    | 165      | 90% ▲      |
| Admits         | 67     | 45       | 49% ▲      |
| Discharges     | 4      | 11       | -64% ▼     |
| Service Hours  | 572    | 356      | 61% ▲      |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 98%    | 96%       |
| Valid TEDS Data         | 92%    | 92%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | 0%     | 45%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | 100%   | 96%       |
| SA Screen Complete      | 100%   | 96%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 99%       |
| Valid Axis V GAF Score  | 74%    | 93%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 3      | 75%      | 50%    | 51%       | 25% ▲          |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested                         |                    | 209    | 67%      | 75%    | 83%       | -8%            |
| Abstinence/Reduced Drug Use          |                    | 100    | 32%      | 55%    | 51%       | -23% ▼         |
| Employed                             |                    | 82     | 26%      | 50%    | 40%       | -24% ▼         |
| Stable Living Situation              |                    | 174    | 55%      | 95%    | 83%       | -40% ▼         |
| Self Help                            |                    | 38     | 12%      | 60%    | 23%       | -48% ▼         |
| Improved/Maintained Axis V GAF Score |                    | 3      | 1%       | 75%    | 52%       | -74% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 107    | 35%      | 90%    | 68%       | -55% ▼         |

### Service Engagement

| Outpatient                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |                    | 61     | 91%      | 75%    | 77%       | 16% ▲          |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 67%                |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 13     | 11       | 18% ▲      |
| Admits         | 4      | 3        | 33% ▲      |
| Discharges     | 4      | 3        | 33% ▲      |
| Bed Days       | 706    | 667      | 6%         |

### Data Submission Quality

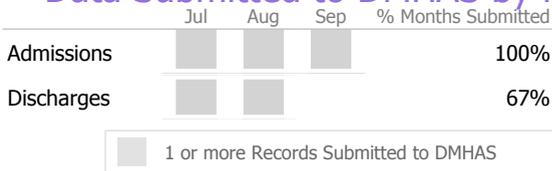
| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 98%    | 98%       |
| Valid TEDS Data | 100%   | 98%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | 75%    | 20%       |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100%   | 91%       |
| SA Screen Complete | 100%   | 92%       |

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 100%   | 100%      |

### Data Submitted to DMHAS by Month



### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 1      | 25%      | 70%    | 69%       | -45% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 3      | 75%      | 85%    | 92%       | -10%           |
| Follow-up within 30 Days of Discharge   |                    | 0      | 0%       | 90%    | 59%       | -90% ▼         |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use          |                    | 6      | 46%      | 70%    | 70%       | -24% ▼         |
| Improved/Maintained Axis V GAF Score |                    | 7      | 88%      | 95%    | 79%       | -7%            |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 8    | 195 days | 0.6      | 96%      | 90%    | 77%       | 6%             |

Legend: ■ < 90% ■ 90-110% ■ > 110%

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0      |          |            |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | -      | -        |            |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | N/A    | 98%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | N/A    | 69%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation           |                    | N/A    | N/A      | 85%    | 83%       | -85%           |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | N/A    | N/A      | 90%    | 87%       | N/A            |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 8    | N/A     | N/A      | 0%       | 90%    | 0%        | -90%           |

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 32     | 23       | 39% ▲      |
| Admits         | 10     | 6        | 67% ▲      |
| Discharges     | 7      | 6        | 17% ▲      |
| Service Hours  | 206    | 263      | -22% ▼     |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | 100%   | 96%       |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates  | 100%   | 63%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 3      | 43%      | 50%    | 50%       | -7%            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support                    |                    | 22     | 69%      | 60%    | 57%       | 9%             |
| Employed                          |                    | 8      | 25%      | 20%    | 9%        | 5%             |
| Stable Living Situation           |                    | 26     | 81%      | 80%    | 72%       | 1%             |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 24     | 96%      | 90%    | 58%       | 6%             |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 31 Active Standard Case Management Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10     | 8        | 25% ▲      |
| Admits         | 1      | 1        | 0%         |
| Discharges     | 1      | -        |            |
| Service Hours  | 49     | 76       | -35% ▼     |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 9      | 90%      | 85%    | 83%       | 5%             |

### Service Utilization

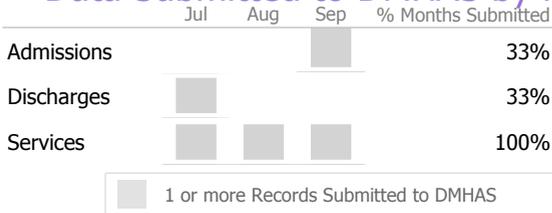
|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 8      | 89%      | 90%    | 87%       | -1%            |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 69%       |

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 21     | 22       | -5%        |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 169    | 249      | -32% ▼     |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 21     | 100%     | 85%    | 79%       | 15% ▲          |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 21     | 100%     | 90%    | 92%       | 10%            |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 75%       |

### Data Submitted to DMHAS by Month



\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 14     |          |            |
| Admits         | 1      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 421    | -        |            |

### Recovery

| National Recovery Measures (NOMS)                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal                        |
|--|--------------------|--------|----------|--------|-----------|---------------------------------------|
| <span style="color:red">●</span> Stable Living Situation |                    | 10     | 71%      | 85%    | 83%       | -14% <span style="color:red">▼</span> |

### Service Utilization

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| <span style="color:green">✓</span> Clients Receiving Services |                    | 14     | 100%     | 90%    | 87%       | 10%            |

### Data Submission Quality

| Data Entry   | Actual | State Avg |
|--|--------|-----------|
| <span style="color:green">✓</span> Valid NOMS Data |        | 98%       |

| On-Time Periodic                                   | Actual | State Avg |
|--|--------|-----------|
| <span style="color:green">✓</span> 6 Month Updates |        | 69%       |

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

  Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10     | 11       | -9%        |
| Admits         | 4      | 3        | 33% ▲      |
| Discharges     | 4      | 3        | 33% ▲      |
| Bed Days       | 612    | 716      | -15% ▼     |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 100%   | 98%       |
| Valid TEDS Data         | 97%    | 98%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | 100%   | 20%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | 100%   | 91%       |
| SA Screen Complete      | 100%   | 92%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 100%      |
| Valid Axis V GAF Score  | 100%   | 100%      |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | 2      | 50%      | 70%    | 69%       | -20% ▼         |
| No Re-admit within 30 Days of Discharge |                    | 3      | 75%      | 85%    | 92%       | -10%           |
| Follow-up within 30 Days of Discharge   |                    | 1      | 50%      | 90%    | 59%       | -40% ▼         |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use          |                    | 8      | 73%      | 70%    | 70%       | 3%             |
| Improved/Maintained Axis V GAF Score |                    | 5      | 83%      | 95%    | 79%       | -12% ▼         |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 8    | 147 days | 0.8      | 83%      | 90%    | 77%       | -7%            |

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 67%                |
| Discharges |     |     |     | 67%                |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9      | 9        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 145    | 95       | 53% ▲      |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 9      | 100%     | 85%    | 79%       | 15% ▲          |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 9      | 100%     | 90%    | 92%       | 10%            |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 75%       |

### Data Submitted to DMHAS by Month



\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 30     | 31       | -3%        |
| Admits         | -      | 1        | -100% ▼    |
| Discharges     | 1      | 1        | 0%         |
| Service Hours  | 1,297  | 2,689    | -52% ▼     |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 98%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 100%   | 89%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     | N/A    | 82%       |
| SA Screen Complete     | N/A    | 81%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 97%       |
| Valid Axis V GAF Score | 100%   | 96%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 1      | 100%     | 50%    | 92%       | 50% ▲          |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support                       |                    | 28     | 93%      | 60%    | 87%       | 33% ▲          |
| Stable Living Situation              |                    | 30     | 100%     | 85%    | 93%       | 15% ▲          |
| Improved/Maintained Axis V GAF Score |                    | 26     | 90%      | 95%    | 75%       | -5%            |
| Employed                             |                    | 4      | 13%      | 25%    | 14%       | -12% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 29     | 100%     | 90%    | 95%       | 10%            |

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 39 Active Residential Support Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 147    | 74       | 99% ▲      |
| Admits         | 38     | 45       | -16% ▼     |
| Discharges     | 1      | 7        | -86% ▼     |
| Service Hours  | 89     | 188      | -53% ▼     |

### Data Submission Quality

| Data Entry                       | Actual | State Avg |
|----------------------------------|--------|-----------|
| Valid NOMS Data                  | 99%    | 93%       |
| On-Time Periodic 6 Month Updates | 8%     | 58%       |
| Cooccurring MH Screen Complete   | 100%   | 83%       |
| SA Screen Complete               | 100%   | 81%       |
| Diagnosis Valid Axis I Diagnosis | 100%   | 97%       |
| Valid Axis V GAF Score           | 21%    | 86%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 0      | 0%       | 50%    | 42%       | -50% ▼         |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support                       |                    | 110    | 75%      | 60%    | 64%       | 15% ▲          |
| Employed                             |                    | 15     | 10%      | 30%    | 19%       | -20% ▼         |
| Stable Living Situation              |                    | 110    | 75%      | 95%    | 80%       | -20% ▼         |
| Improved/Maintained Axis V GAF Score |                    | 3      | 4%       | 75%    | 45%       | -71% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 54     | 37%      | 90%    | 69%       | -53% ▼         |

### Service Engagement

| Outpatient                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |                    | 11     | 29%      | 75%    | 64%       | -46% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 33%                |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 94 Active Standard Outpatient Programs

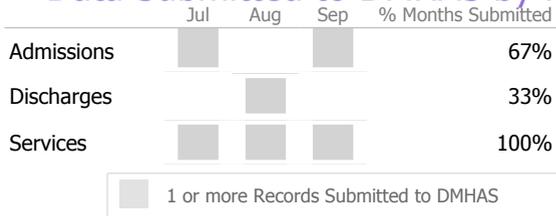
### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 36     | 32       | 13% ▲      |
| Admits         | 14     | 2        | 600% ▲     |
| Discharges     | 5      | 7        | -29% ▼     |
| Service Hours  | 118    | 291      | -60% ▼     |

### Service Engagement

| Homeless Outreach                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| at least 1 Service within 180 days |                    | 13     | 93%      | 50%    | 93%       | 43% ▲          |

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 38 Active Outreach & Engagement Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 14     | 15       | -7%        |
| Admits         | 2      | 1        | 100% ▲     |
| Discharges     | -      | 4        | -100% ▼    |
| Bed Days       | 1,215  | 1,145    | 6%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 83%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 59%       | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 89%       | N/A            |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 98%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 100%   | 82%       |
| Cooccurring            | Actual | State Avg |
| MH Screen Complete     | 100%   | 93%       |
| SA Screen Complete     | 100%   | 91%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 99%       |
| Valid Axis V GAF Score | 100%   | 84%       |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score |                    | 10     | 91%      | 75%    | 43%       | 16% ▲          |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 15   | 796 days | 1.1      | 88%      | 90%    | 88%       | -2%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 67%                |
| Discharges |     |     |     | 0%                 |

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 10 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 11     | 12       | -8%        |
| Admits         | -      | 2        | -100% ▼    |
| Discharges     | -      | 2        | -100% ▼    |
| Bed Days       | 1,012  | 866      | 17% ▲      |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100%   | 99%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | 100%   | 91%       |

| Cooccurring        | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | N/A    | 90%       |
| SA Screen Complete | N/A    | 89%       |

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 100%      |
| Valid Axis V GAF Score | 100%   | 96%       |

### Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 73%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 81%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                       |                    | 10     | 91%      | 60%    | 85%       | 31% ▲          |
| ✓ Stable Living Situation              |                    | 11     | 100%     | 95%    | 97%       | 5%             |
| ● Employed                             |                    | 1      | 9%       | 25%    | 7%        | -16% ▼         |
| ● Improved/Maintained Axis V GAF Score |                    | 7      | 64%      | 95%    | 66%       | -31% ▼         |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 12   | 640 days | 1.1      | 92%      | 90%    | 91%       | 2%             |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 74 Active Supervised Apartments Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 22     | 26       | -15% ▼     |
| Admits         | 3      | 4        | -25% ▼     |
| Discharges     | 1      | 2        | -50% ▼     |
| Service Hours  | 114    | 1,012    | -89% ▼     |

### Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |                    | 1      | 100%     | 50%    | 92%       | 50% ▲          |

### Recovery

| National Recovery Measures (NOMS)      | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                       |                    | 18     | 82%      | 60%    | 87%       | 22% ▲          |
| ✓ Stable Living Situation              |                    | 20     | 91%      | 85%    | 93%       | 6%             |
| ● Employed                             |                    | 4      | 18%      | 25%    | 14%       | -7%            |
| ● Improved/Maintained Axis V GAF Score |                    | 17     | 89%      | 95%    | 75%       | -6%            |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data        | 100%   | 98%       |
| On-Time Periodic         | Actual | State Avg |
| ✓ 6 Month Updates        | 94%    | 89%       |
| Cooccurring              | Actual | State Avg |
| ✓ MH Screen Complete     | 100%   | 82%       |
| ✓ SA Screen Complete     | 100%   | 81%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100%   | 97%       |
| ✓ Valid Axis V GAF Score | 100%   | 96%       |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 16     | 76%      | 90%    | 95%       | -14% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 67%                |
| Discharges |     |     |     | 33%                |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 39 Active Residential Support Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4,873  | 3,808    | 28% ▲      |
| Admits         | 600    | 669      | -10%       |
| Discharges     | 619    | 337      | 84% ▲      |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 45     | 48       | -6%        |
| Admits         | 28     | 28       | 0%         |
| Discharges     | 27     | 25       | 8%         |
| Bed Days       | 1,771  | 2,037    | -13% ▼     |

### Data Submitted to DMHAS by Month



\* State Avg based on 14 Active Recovery House Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 14     | 13       | 8%         |
| Admits         | -      | -        |            |
| Discharges     | 1      | -        |            |
| Service Hours  | 299    | 525      | -43% ▼     |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 13     | 93%      | 85%    | 83%       | 8%             |

### Service Utilization

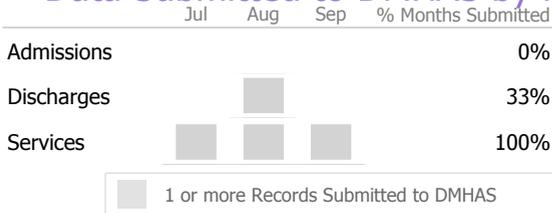
|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 13     | 100%     | 90%    | 87%       | 10%            |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 69%       |

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0      |          |            |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | -      | -        |            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal %             | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation           | <div style="width: 0%;"></div> | N/A    | N/A      | 85%    | 83%       | -85%           |

### Service Utilization

|                            | Actual % vs Goal %             | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div style="width: 0%;"></div> | N/A    | N/A      | 90%    | 87%       | N/A            |

### Data Submission Quality

| Data Entry      | Actual                             | State Avg |
|-----------------|------------------------------------|-----------|
| Valid NOMS Data | <div style="width: 0%;"></div> N/A | 98%       |

| On-Time Periodic | Actual                             | State Avg |
|------------------|------------------------------------|-----------|
| 6 Month Updates  | <div style="width: 0%;"></div> N/A | 69%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10     | 10       | 0%         |
| Admits         | 2      | 1        | 100% ▲     |
| Discharges     | 6      | 6        | 0%         |
| Bed Days       | 576    | 620      | -7%        |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 96%    | 97%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  | 0%     | 33%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   |     | 67%                |
| Discharges | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Transitional Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 138    | 80       | 73% ▲      |
| Admits         | 28     | 27       | 4%         |
| Discharges     | 9      | 1        | 800% ▲     |
| Service Hours  | 69     | 97       | -29% ▼     |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 100%   | 96%       |
| Valid TEDS Data         | 88%    | 92%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | 4%     | 45%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | 100%   | 96%       |
| SA Screen Complete      | 100%   | 96%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 99%       |
| Valid Axis V GAF Score  | 74%    | 93%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 3      | 33%      | 50%    | 51%       | -17% ▼         |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested                         |                    | 90     | 65%      | 75%    | 83%       | -10%           |
| Employed                             |                    | 54     | 39%      | 50%    | 40%       | -11% ▼         |
| Abstinence/Reduced Drug Use          |                    | 33     | 24%      | 55%    | 51%       | -31% ▼         |
| Stable Living Situation              |                    | 86     | 62%      | 95%    | 83%       | -33% ▼         |
| Self Help                            |                    | 12     | 9%       | 60%    | 23%       | -51% ▼         |
| Improved/Maintained Axis V GAF Score |                    | 1      | 1%       | 75%    | 52%       | -74% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 34     | 26%      | 90%    | 68%       | -64% ▼         |

### Service Engagement

| Outpatient                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |                    | 19     | 68%      | 75%    | 77%       | -7%            |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 67%                |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 102    | 105      | -3%        |
| Admits         | 10     | 9        | 11% ▲      |
| Discharges     | 24     | 11       | 118% ▲     |
| Service Hours  | 414    | 630      | -34% ▼     |

### Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |                    | 24     | 100%     | 75%    | 96%       | 25% ▲          |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 73     | 94%      | 90%    | 92%       | 4%             |

### Service Engagement

| Outpatient                          | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days |                    | 9      | 90%      | 75%    | 88%       | 15% ▲          |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 95%       |
| ✓ Valid TEDS Data |        | 25%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  |        | 80%       |

| Cooccurring          | Actual | State Avg |
|----------------------|--------|-----------|
| ✓ MH Screen Complete |        | 97%       |
| ✓ SA Screen Complete |        | 100%      |

| Diagnosis                | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis |        | 100%      |
| Valid Axis V GAF Score   |        | 86%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 9 Active Gambling Outpatient Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 39     | 35       | 11% ▲      |
| Admits         | -      | 3        | -100% ▼    |
| Discharges     | 1      | 1        | 0%         |
| Service Hours  | 393    | 351      | 12% ▲      |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation           |                    | 28     | 72%      | 85%    | 83%       | -13% ▼         |

### Service Utilization

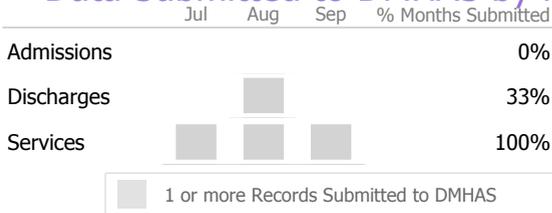
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services        |                    | 29     | 76%      | 90%    | 87%       | -14% ▼         |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data |        | 98%       |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates  |        | 69%       |

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 11     | 11       | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 611    | 579      | 6%         |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 11     | 100%     | 85%    | 83%       | 15% ▲          |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 10     | 91%      | 90%    | 87%       | 1%             |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 69%       |

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 23     | 25       | -8%        |
| Admits         | 4      | 5        | -20% ▼     |
| Discharges     | 5      | 10       | -50% ▼     |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | ■   | ■   | ■   | 100%               |
| Discharges | ■   | ■   | ■   | 100%               |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 1 Active Other Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 97     | 58       | 67% ▲      |
| Admits         | 22     | 1        | 2100% ▲    |
| Discharges     | -      | -        |            |
| Service Hours  | 51     | 9        |            |

### Data Submission Quality

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data         | 100%   | 96%       |
| Valid TEDS Data         | 99%    | 92%       |
| <b>On-Time Periodic</b> |        |           |
| 6 Month Updates         | 2%     | 45%       |
| <b>Cooccurring</b>      |        |           |
| MH Screen Complete      | 100%   | 96%       |
| SA Screen Complete      | 100%   | 96%       |
| <b>Diagnosis</b>        |        |           |
| Valid Axis I Diagnosis  | 100%   | 99%       |
| Valid Axis V GAF Score  | 7%     | 93%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | N/A    | N/A      | 50%    | 51%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use          |                    | 26     | 27%      | 55%    | 51%       | -28% ▼         |
| Employed                             |                    | 16     | 16%      | 50%    | 40%       | -34% ▼         |
| Not Arrested                         |                    | 40     | 41%      | 75%    | 83%       | -34% ▼         |
| Stable Living Situation              |                    | 40     | 41%      | 95%    | 83%       | -54% ▼         |
| Self Help                            |                    | 1      | 1%       | 60%    | 23%       | -59% ▼         |
| Improved/Maintained Axis V GAF Score |                    | 0      | 0%       | 75%    | 52%       | -75% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 34     | 35%      | 90%    | 68%       | -55% ▼         |

### Service Engagement

| Outpatient                        | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days |                    | 9      | 41%      | 75%    | 77%       | -34% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 115 Active Standard Outpatient Programs