

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	452	470	-4%
	Admits	457	445	3%
	Discharges	455	450	1%
	Service Hours	861	2,200	-61% ▼
	Bed Days	1,808	1,658	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 445 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		85%	80%	92%
✓ Quality and Appropriateness		84%	80%	93%
✓ General Satisfaction		82%	80%	92%
✓ Overall		80%	80%	91%
Respect		79%	80%	91%
● Access		76%	80%	88%
● Outcome		73%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	427	94.5%
Mental Health	Social Rehabilitation	15	3.3%
	Case Management	10	2.2%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	42	9%	12%	Male	313	69%	▲ 58%
26-34	129	29%	22%	Female	139	31%	▼ 42%
35-44	114	25%	19%	Transgender			0%
45-54	102	23%	23%				
55-64	54	12%	18%				
65+	10	2%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	395	87%	▲ 75%	White/Caucasian	343	76%	▲ 65%
Hisp-Puerto Rican	40	9%	12%	Other	50	11%	13%
Hispanic-Other	12	3%	7%	Black/African American	47	10%	16%
Unknown	4	1%	6%	Unknown	6	1%	3%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	2	0%	1%
Hispanic-Cuban			0%	Multiple Races	2	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Asian			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	20	-50% ▼
Admits	-	-	
Discharges	-	2	-100% ▼
Service Hours	79	79	0%

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	427	431	-1%
Admits	457	442	3%
Discharges	455	444	2%
Bed Days	1,808	1,658	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	50%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		349	77%	80%	77%	-3%
No Re-admit within 30 Days of Discharge		392	86%	85%	85%	1%
Follow-up within 30 Days of Discharge		212	61%	90%	56%	-29%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		26	4 days	0.1	76%	90%	97%	-14%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

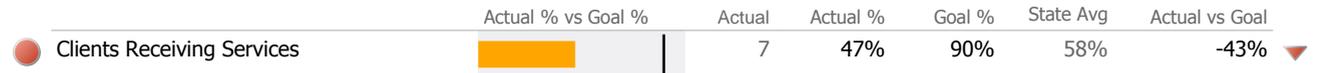


* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	19	-21% ▼
Admits	-	3	-100% ▼
Discharges	-	4	-100% ▼
Service Hours	782	2,121	-63% ▼
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 38 Active Social Rehabilitation Programs