

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	41	64	-36% ▼
	Admits	17	26	-35% ▼
	Discharges	16	26	-38% ▼
	Service Hours	45	100	-55% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Employment Services	41	100.0%

### Consumer Satisfaction Survey

(Based on 24 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Outcome		91%	80%	83%
✓ Recovery		91%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	3	7%	12%
26-34	11	27%	22%
35-44	11	27%	19%
45-54	12	29%	23%
55-64	4	10%	18%
65+			6%

Gender	#	%	State Avg
Male	38	93%	▲ 58%
Female	3	7%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	35	85%	▲ 12%
Hispanic-Other	6	15%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Non-Hispanic			▼ 75%
Unknown			6%

Race	#	%	State Avg
Other	40	98%	▲ 13%
Black/African American	1	2%	▼ 16%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%
White/Caucasian			▼ 65%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

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Unique Clients	41	64	-36% ▼
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Discharges	16	26	-38% ▼
Service Hours	45	100	-55% ▼

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		7	17%	35%	29%	-18% ▼

### Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		22	76%	90%	75%	-14% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	55%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 7 Active Employment Services Programs