

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
—	Unique Clients	8	10	-20%	▼
	Admits		1	-100%	▼
	Discharges	1	2	-50%	▼
	Service Hours		-		
—	Bed Days	721	770	-6%	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 8 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		88%	80%	91%
✓ Outcome		88%	80%	83%
✓ Participation in Treatment		83%	80%	92%
● Recovery		75%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Residential Services	8	100.0%

### Client Demographics

Age	#	%	State Avg
18-25			12% ▼
26-34	1	13%	22%
35-44	2	25%	19%
45-54	4	50%	23% ▲
55-64	1	13%	18%
65+			6%

Gender	#	%	State Avg
Male	7	88%	58% ▲
Female	1	13%	42% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	100%	75% ▲
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			12% ▼
Unknown			6%

Race	#	%	State Avg
White/Caucasian	6	75%	65%
Black/African American	2	25%	16%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	10	-20% ▼
Admits	-	1	-100% ▼
Discharges	1	2	-50% ▼
Bed Days	721	770	-6%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	73%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	81%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	75%	60%	85%	15% ▲
✓ Stable Living Situation		8	100%	95%	97%	5%
✓ Improved/Maintained Axis V GAF Score		7	100%	95%	66%	5%
● Employed		0	0%	25%	7%	-25% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		90%
✓ SA Screen Complete		89%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		96%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		9	854 days	1.1	87%	90%	91%	-3%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 74 Active Supervised Apartments Programs