

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	318	320	-1%
	Admits	162	178	-9%
	Discharges	137	184	-26% ▼
	Service Hours	1,847	1,672	10%
	Bed Days	4,365	4,091	7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 194 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		97%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		94%	80%	91%
✓ Recovery		93%	80%	79%
✓ Access		93%	80%	88%
✓ Outcome		89%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	174	50.1%
	Residential Services	135	38.9%
	Case Management	32	9.2%
Mental Health	Case Management	6	1.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	38	12%	12%	Male	197	62%	58%
26-34	96	30%	22%	Female	121	38%	42%
35-44	55	17%	19%	Transgender			0%
45-54	67	21%	23%				
55-64	42	13%	18%				
65+	20	6%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	298	94%	▲ 75%	White/Caucasian	290	91%	▲ 65%
Hisp-Puerto Rican	14	4%	12%	Black/African American	13	4%	▼ 16%
Hispanic-Other	5	2%	7%	Other	6	2%	▼ 13%
Unknown	1	0%	6%	Asian	3	1%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	2	1%	1%
Hispanic-Mexican			1%	Multiple Races	2	1%	1%
				Unknown	2	1%	3%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Service Hours	26	25	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	67%	85%	83%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	67%	90%	87%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		69%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				67%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	154	9%
Admits	66	74	-11% ▼
Discharges	46	75	-39% ▼
Service Hours	1,385	1,116	24% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%
Valid TEDS Data	97%	92%
On-Time Periodic		
6 Month Updates	97%	45%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	70%	50%	51%	20% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		156	92%	75%	83%	17% ▲
Abstinence/Reduced Drug Use		108	64%	55%	51%	9%
Employed		84	50%	50%	40%	0%
Self Help		99	59%	60%	23%	-1%
Stable Living Situation		139	82%	95%	83%	-13% ▼
Improved/Maintained Axis V GAF Score		6	8%	75%	52%	-67% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		114	93%	90%	68%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		60	91%	75%	77%	16% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	91	0%
Admits	73	72	1%
Discharges	66	71	-7%
Bed Days	1,822	1,742	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	94%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

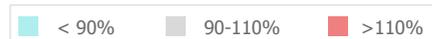
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		50	76%	80%	80%	-4%
No Re-admit within 30 Days of Discharge		63	95%	85%	92%	10%
Follow-up within 30 Days of Discharge		30	60%	90%	57%	-30%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		80	88%	60%	71%	28%
Abstinence/Reduced Drug Use		68	75%	70%	53%	5%
Improved/Maintained Axis V GAF Score		66	100%	75%	74%	25%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	25 days	0.2	99%	90%	98%	9%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	21	-24% ▼
Admits	5	8	-38% ▼
Discharges	3	10	-70% ▼
Bed Days	1,170	1,120	4%

Data Submitted to DMHAS by Month



* State Avg based on 14 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	28	7%
Admits	15	16	-6%
Discharges	15	15	0%
Bed Days	1,373	1,229	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	98%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	14%

Cooccurring	Actual	State Avg
MH Screen Complete	90%	96%
SA Screen Complete	90%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	67%	85%	69%	-18% ▼
No Re-admit within 30 Days of Discharge		13	87%	85%	72%	2%
Follow-up within 30 Days of Discharge		7	70%	90%	60%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		29	97%	70%	88%	27% ▲
Employed		13	43%	60%	32%	-17% ▼
Improved/Maintained Axis V GAF Score		13	87%	75%	85%	12% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	100 days	0.4	124%	90%	91%	34% ▲



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	34	-6%
Admits	2	-	
Discharges	3	-	
Service Hours	409	441	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	73%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	50%	48%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		30	94%	60%	67%	34% ▲
✓ Stable Living Situation		29	91%	80%	82%	11% ▲
● Employed		4	12%	20%	17%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		28	97%	90%	82%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	19	-68% ▼
Admits	1	8	-88% ▼
Discharges	4	13	-69% ▼
Service Hours	27	90	-70% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	96%
Valid TEDS Data	100%	92%
On-Time Periodic		
6 Month Updates	N/A	45%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	50%	51%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		6	100%	75%	83%	25% ▲
Self Help		4	67%	60%	23%	7%
Stable Living Situation		6	100%	95%	83%	5%
Employed		3	50%	50%	40%	0%
Abstinence/Reduced Drug Use		3	50%	55%	51%	-5%
Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	50%	90%	68%	-40% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	77%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 115 Active Standard Outpatient Programs