

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	981	802	22%	▲
	Admits	197	262	-25%	▼
	Discharges	163	221	-26%	▼
	Service Hours	906	1,120	-19%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>	Forensics Community-based	554	55.7%
	Outpatient	441	44.3%

### Consumer Satisfaction Survey

(Based on 130 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ Outcome		94%	80%	83%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Access		90%	80%	88%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		85%	80%	92%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	242	25%	▲ 12%
26-34	294	30%	22%
35-44	183	19%	19%
45-54	147	15%	23%
55-64	90	9%	18%
65+	21	2%	6%

Gender	#	%	State Avg
Male	711	73%	▲ 58%
Female	269	27%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	828	84%	75%
Unknown	64	7%	6%
Hisp-Puerto Rican	58	6%	12%
Hispanic-Other	21	2%	7%
Hispanic-Mexican	10	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	799	81%	▲ 65%
Other	57	6%	13%
Black/African American	55	6%	16%
Unknown	27	3%	3%
Asian	21	2%	1%
Am. Indian/Native Alaskan	20	2%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	441	352	25%	▲
Admits	57	121	-53%	▼
Discharges	48	97	-51%	▼
Service Hours	906	1,120	-19%	▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	96%
Valid TEDS Data	96%	92%
<b>On-Time Periodic</b>		
6 Month Updates	4%	45%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	97%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	67%	50%	51%	17% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		168	38%	50%	40%	-12% ▼
Abstinence/Reduced Drug Use		170	38%	55%	51%	-17% ▼
Not Arrested		252	57%	75%	83%	-18% ▼
Stable Living Situation		276	62%	95%	83%	-33% ▼
Self Help		34	8%	60%	23%	-52% ▼
Improved/Maintained Axis V GAF Score		45	13%	75%	52%	-62% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		112	28%	90%	68%	-62% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		50	88%	75%	77%	13% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	554	466	19% ▲
Admits	140	141	-1%
Discharges	115	124	-7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs