

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,498	1,618	-7%
	Admits	791	743	6%
	Discharges	951	857	11% ▲
	Service Hours	3,670	3,255	13% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	922	60.7%
<b>Addiction</b>			
	Outpatient	491	32.3%
	Case Management	80	5.3%
<b>Mental Health</b>			
	Case Management	26	1.7%

### Consumer Satisfaction Survey

(Based on 228 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		92%	80%	93%
✓ Respect		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Overall		89%	80%	91%
✓ General Satisfaction		85%	80%	92%
✓ Outcome		85%	80%	83%
✓ Recovery		84%	80%	79%
✓ Access		82%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	355	24%	▲ 13%	Male	1,140	76%	▲ 59%
26-34	467	31%	23%	Female	358	24%	▼ 41%
35-44	290	19%	19%	Transgender			0%
45-54	228	15%	22%				
55-64	129	9%	17%				
65+	27	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	779	52%	▼ 74%	White/Caucasian	567	38%	▼ 65%
Hisp-Puerto Rican	445	30%	▲ 12%	Black/African American	479	32%	▲ 16%
Hispanic-Other	231	15%	7%	Other	411	27%	▲ 13%
Hispanic-Mexican	31	2%	1%	Asian	20	1%	1%
Hispanic-Cuban	7	0%	0%	Unknown	15	1%	3%
Unknown	5	0%	6%	Multiple Races	3	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Am. Indian/Native Alaskan	1	0%	1%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Service Hours	164	149	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	100%	85%	84%	15% ▲

### Service Utilization

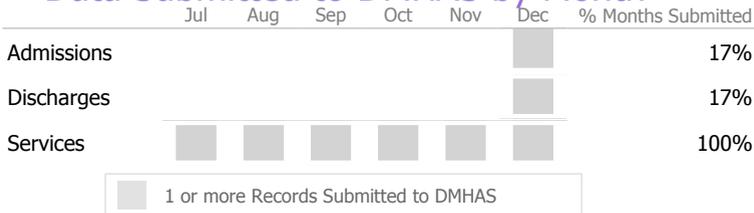
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	89%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		67%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	491	640	-23% ▼
Admits	316	325	-3%
Discharges	327	370	-12% ▼
Service Hours	3,258	2,916	12% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	96%
Valid TEDS Data	97%	92%
<b>On-Time Periodic</b>		
6 Month Updates	93%	40%
<b>Cooccurring</b>		
MH Screen Complete	93%	96%
SA Screen Complete	93%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		122	37%	50%	53%	-13% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		471	92%	95%	85%	-3%
Not Arrested		344	67%	75%	84%	-8%
Abstinence/Reduced Drug Use		229	45%	55%	53%	-10% ▼
Employed		198	39%	50%	42%	-11% ▼
Improved/Maintained Axis V GAF Score		315	89%	75%	60%	14% ▲
Self Help		32	6%	60%	24%	-54% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		181	98%	90%	74%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		269	88%	75%	76%	13% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

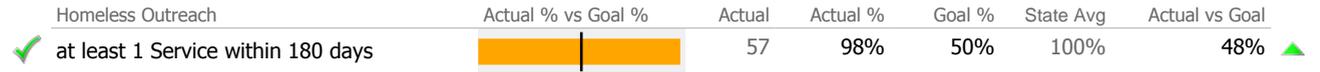
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

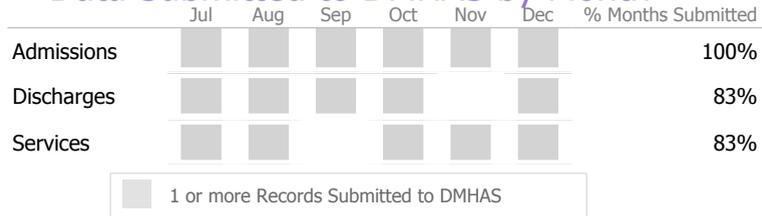
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	102	-22% ▼
Admits	58	13	346% ▲
Discharges	69	95	-27% ▼
Service Hours	85	4	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

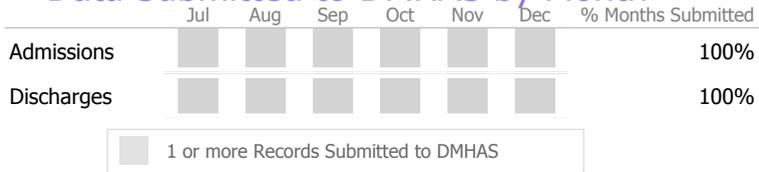
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 6 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	922	889	4%
Admits	414	402	3%
Discharges	553	389	42% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs