

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	799	793	1%
	Admits	892	860	4%
	Discharges	895	875	2%
	Service Hours	3,093	4,898	-37% ▼
	Bed Days	3,529	3,228	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 445 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		85%	80%	92%
✓ Quality and Appropriateness		84%	80%	93%
✓ General Satisfaction		82%	80%	92%
✓ Overall		80%	80%	91%
Respect		79%	80%	91%
● Access		76%	80%	88%
● Outcome		73%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	771	96.5%
Mental Health	Social Rehabilitation	18	2.3%
	Case Management	10	1.3%

Client Demographics

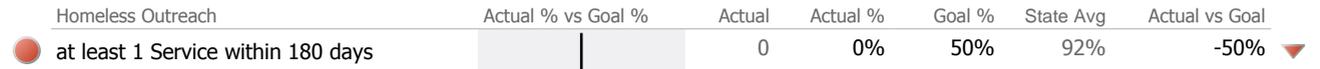
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	67	8%	13%	Male	547	68%	59%
26-34	241	30%	23%	Female	252	32%	41%
35-44	206	26%	19%	Transgender			0%
45-54	175	22%	22%				
55-64	99	12%	17%				
65+	10	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	681	85%	▲ 74%	White/Caucasian	582	73%	65%
Hisp-Puerto Rican	75	9%	12%	Other	101	13%	13%
Hispanic-Other	34	4%	7%	Black/African American	97	12%	16%
Unknown	6	1%	6%	Unknown	10	1%	3%
Hispanic-Mexican	3	0%	1%	Am. Indian/Native Alaskan	4	1%	1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	3	0%	0%
				Multiple Races	2	0%	1%
				Asian			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

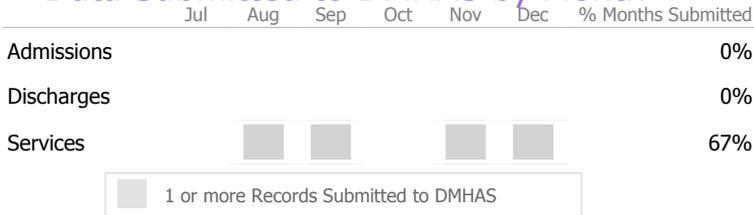
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	20	-50% ▼
Admits	-	-	
Discharges	-	9	-100% ▼
Service Hours	166	143	16% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	771	751	3%
Admits	892	855	4%
Discharges	891	860	4%
Bed Days	3,529	3,228	9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		691	78%	80%	77%	-2%
✓ No Re-admit within 30 Days of Discharge		777	87%	85%	85%	2%
● Follow-up within 30 Days of Discharge		426	62%	90%	56%	-28%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%
✓ Valid TEDS Data		98%
On-Time Periodic		
6 Month Updates		100%
Cooccurring		
✓ MH Screen Complete		99%
✓ SA Screen Complete		99%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	4 days	0.0	80%	90%	102%	-10%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

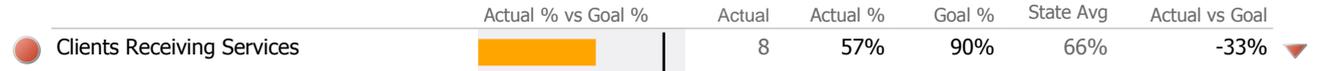
■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

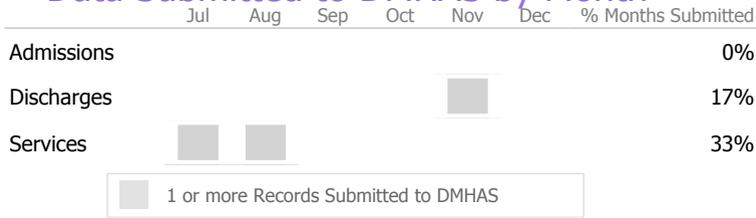
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	22	-18% ▼
Admits	-	5	-100% ▼
Discharges	4	6	-33% ▼
Service Hours	2,928	4,755	-38% ▼
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 37 Active Social Rehabilitation Programs