

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	48	81	-41% ▼
	Admits	29	46	-37% ▼
	Discharges	34	58	-41% ▼
	Service Hours	78	161	-52% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Employment Services	48	100.0%

### Consumer Satisfaction Survey (Based on 24 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Outcome		91%	80%	83%
✓ Recovery		91%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	4	8%	13%
26-34	13	27%	23%
35-44	14	29%	19%
45-54	13	27%	22%
55-64	4	8%	17%
65+			5%

Gender	#	%	State Avg
Male	45	94%	▲ 59%
Female	3	6%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	40	83%	▲ 12%
Hispanic-Other	7	15%	7%
Hispanic-Mexican	1	2%	1%
Hispanic-Cuban			0%
Non-Hispanic			▼ 74%
Unknown			6%

Race	#	%	State Avg
Other	46	96%	▲ 13%
Black/African American	2	4%	▼ 16%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%
White/Caucasian			▼ 65%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48	81	-41% ▼
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### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		15	31%	35%	36%	-4%

### Service Utilization

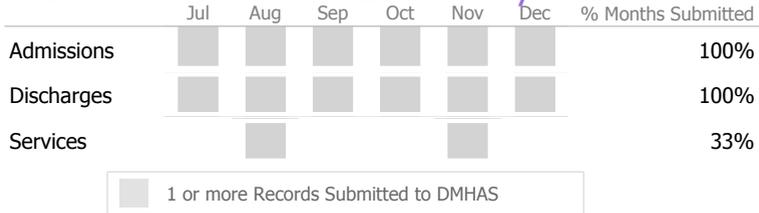
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	93%	90%	80%	3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94%

On-Time Periodic	Actual	State Avg
6 Month Updates		45%

### Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 7 Active Employment Services Programs