

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	11	12	-8%
	Admits	3	3	0%
	Discharges	2	3	-33% ▼
	Service Hours	-	-	-
	Bed Days	1,516	1,563	-3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 8 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		88%	80%	91%
✓ Outcome		88%	80%	83%
✓ Participation in Treatment		83%	80%	92%
● Recovery		75%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	11	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	13% ▼
26-34	1	9%	23% ▼
35-44	2	18%	19%
45-54	5	45%	22% ▲
55-64	2	18%	17%
65+	1	9%	5%

Gender	#	%	State Avg
Male	10	91%	59% ▲
Female	1	9%	41% ▼
Transgender	0	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	11	100%	74% ▲
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	7%
Hisp-Puerto Rican	0	0%	12% ▼
Unknown	0	0%	6%

Race	#	%	State Avg
White/Caucasian	8	73%	65%
Black/African American	3	27%	16% ▲
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	13% ▼
Unknown	0	0%	3%

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	72%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	78%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	95%	97%	5%
✓ Social Support		7	64%	60%	86%	4%
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	66%	5%
● Employed		0	0%	25%	7%	-25% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	802 days	0.5	92%	90%	93%	2%		

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		92%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		86%
✓ SA Screen Complete		86%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				■	■		33%
Discharges			■	■			33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 73 Active Supervised Apartments Programs