

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,113	1,012	10%
	Admits	332	485	-32% ▼
	Discharges	264	305	-13% ▼
	Service Hours	1,109	1,652	-33% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	677	60.0%
	Outpatient	452	40.0%

Consumer Satisfaction Survey

(Based on 130 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ Outcome		94%	80%	83%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Access		90%	80%	88%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		85%	80%	92%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	282	25%	▲ 13%
26-34	321	29%	23%
35-44	202	18%	19%
45-54	173	16%	22%
55-64	101	9%	17%
65+	28	3%	5%

Gender	#	%	State Avg
Male	807	73%	▲ 59%
Female	305	27%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	939	84%	74%
Hisp-Puerto Rican	69	6%	12%
Unknown	68	6%	6%
Hispanic-Other	24	2%	7%
Hispanic-Mexican	13	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	899	81%	▲ 65%
Other	71	6%	13%
Black/African American	62	6%	16%
Unknown	33	3%	3%
Asian	25	2%	1%
Am. Indian/Native Alaskan	21	2%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	452	444	2%
Admits	70	215	-67% ▼
Discharges	62	116	-47% ▼
Service Hours	1,109	1,652	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	96%
Valid TEDS Data	96%	92%
On-Time Periodic		
6 Month Updates	6%	40%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	97%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	68%	50%	53%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		180	40%	50%	42%	-10%
● Abstinence/Reduced Drug Use		180	40%	55%	53%	-15% ▼
● Not Arrested		265	58%	75%	84%	-17% ▼
● Stable Living Situation		290	64%	95%	85%	-31% ▼
● Self Help		35	8%	60%	24%	-52% ▼
● Improved/Maintained Axis V GAF Score		59	15%	75%	60%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		116	30%	90%	74%	-60% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		57	83%	75%	76%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■			67%
Discharges	■	■	■	■			67%
Services	■	■		■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

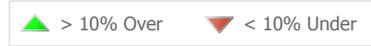
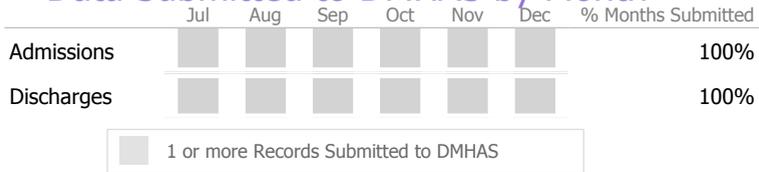
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	677	594	14% ▲
Admits	262	270	-3%
Discharges	202	189	7%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs