

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	417	382	9%
	Admits	59	53	11% ▲
	Discharges	56	38	47% ▲
	Service Hours	1,151	965	19% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	417	100.0%

Consumer Satisfaction Survey

(Based on 117 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Respect		96%	80%	91%
✓ Outcome		89%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	36	9%	13%
26-34	75	18%	23%
35-44	70	17%	19%
45-54	89	21%	22%
55-64	88	21%	17%
65+	59	14%	5%

Gender	#	%	State Avg
Female	255	61%	▲ 41%
Male	162	39%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	395	95%	▲ 74%
Hispanic-Other	9	2%	7%
Hisp-Puerto Rican	9	2%	12%
Unknown	3	1%	6%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	398	95%	▲ 65%
Black/African American	11	3%	▼ 16%
Other	4	1%	▼ 13%
Unknown	3	1%	3%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	417	382	9%
Admits	59	53	11% ▲
Discharges	56	38	47% ▲
Service Hours	1,151	965	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	58%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	83%
SA Screen Complete	95%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	99%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	4%	50%	39%	-46% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		393	94%	60%	66%	34% ▲
Employed		147	35%	30%	20%	5%
Stable Living Situation		408	98%	95%	82%	3%
Improved/Maintained Axis V GAF Score		56	16%	75%	49%	-59% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		316	88%	90%	79%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		39	66%	75%	64%	-9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs