

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,169	1,374	-15% ▼
	Admits	39	106	-63% ▼
	Discharges	186	224	-17% ▼
	Service Hours	3,808	5,985	-36% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,162	88.4%
	Community Support	152	11.6%

### Consumer Satisfaction Survey (Based on 288 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		97%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Respect		94%	80%	91%
✓ Access		94%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	66	6%	13%
26-34	154	13%	23%
35-44	183	16%	19%
45-54	285	24%	22%
55-64	313	27%	17%
65+	167	14%	5%

Gender	#	%	State Avg
Female	702	60%	▲ 41%
Male	467	40%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	932	80%	74%
Hispanic-Other	137	12%	7%
Hisp-Puerto Rican	64	5%	12%
Hispanic-Mexican	18	2%	1%
Unknown	18	2%	6%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	731	63%	65%
Black/African American	225	19%	16%
Other	183	16%	13%
Unknown	17	1%	3%
Asian	7	1%	1%
Multiple Races	4	0%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,162	1,363	-15% ▼
Admits	22	70	-69% ▼
Discharges	162	205	-21% ▼
Service Hours	1,790	4,921	-64% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	93%
On-Time Periodic		
6 Month Updates	45%	58%
Cooccurring		
MH Screen Complete	90%	83%
SA Screen Complete	87%	81%
Diagnosis		
Valid Axis I Diagnosis	98%	97%
Valid Axis V GAF Score	73%	87%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	8%	50%	39%	-42% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		164	14%	30%	20%	-16% ▼
Social Support		493	42%	60%	66%	-18% ▼
Stable Living Situation		856	74%	95%	82%	-21% ▼
Improved/Maintained Axis V GAF Score		106	9%	75%	49%	-66% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		678	68%	90%	79%	-22% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	36%	75%	64%	-39% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 93 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	152	122	25% ▲
Admits	17	28	-39% ▼
Discharges	24	10	140% ▲
Service Hours	2,017	1,064	90% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic 6 Month Updates	72%	88%
Cooccurring MH Screen Complete	96%	90%
SA Screen Complete	96%	88%
Diagnosis Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	92%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	42%	65%	68%	-23% ▼

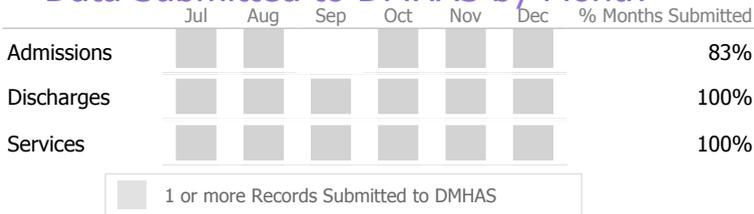
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		150	99%	60%	80%	39% ▲
Stable Living Situation		146	96%	80%	92%	16% ▲
Employed		14	9%	20%	12%	-11% ▼
Improved/Maintained Axis V GAF Score		84	60%	95%	61%	-35% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		129	100%	90%	98%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 47 Active CSP Programs