

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	85	69	23%	▲
	Admits	24	38	-37%	▼
	Discharges	20	31	-35%	▼
	Service Hours	520	435	20%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	85	100.0%

Consumer Satisfaction Survey

(Based on 31 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		86%	80%	83%
● Recovery		75%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	15	18%	13%
26-34	20	24%	23%
35-44	22	27%	19%
45-54	15	18%	22%
55-64	6	7%	17%
65+	5	6%	5%

Gender	#	%	State Avg
Male	47	55%	59%
Female	38	45%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	83	98%	▲ 74%
Hispanic-Other	1	1%	7%
Unknown	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 12%

Race	#	%	State Avg
White/Caucasian	79	93%	▲ 65%
Asian	2	2%	1%
Black/African American	2	2%	▼ 16%
Other	2	2%	▼ 13%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	96%
✓ Valid TEDS Data		97%	92%
On-Time Periodic		Actual	State Avg
6 Month Updates		5%	40%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		100%	96%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	50%	50%	53%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		71	84%	75%	84%	9%
✓ Employed		45	53%	50%	42%	3%
● Stable Living Situation		78	92%	95%	85%	-3%
● Abstinence/Reduced Drug Use		18	21%	55%	53%	-34%
● Improved/Maintained Axis V GAF Score		20	32%	75%	60%	-43%
● Self Help		4	5%	60%	24%	-55%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		47	72%	90%	74%	-18%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		20	83%	75%	76%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 116 Active Standard Outpatient Programs