

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	297	296	0%
	Admits	48	42	14% ▲
	Discharges	45	35	29% ▲
	Service Hours	1,197	1,122	7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	297	100.0%

Consumer Satisfaction Survey

(Based on 114 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Outcome		93%	80%	83%
✓ Recovery		90%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	17	6%	13%
26-34	38	13%	23%
35-44	56	19%	19%
45-54	66	22%	22%
55-64	68	23%	17%
65+	52	18% ▲	5%

Gender	#	%	State Avg
Female	159	54% ▲	41%
Male	138	46% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	269	91% ▲	74%
Hispanic-Other	16	5%	7%
Unknown	8	3%	6%
Hisp-Puerto Rican	4	1% ▼	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	191	64%	65%
Black/African American	65	22%	16%
Other	23	8%	13%
Asian	6	2%	1%
Multiple Races	6	2%	1%
Unknown	5	2%	3%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	93%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		99%	58%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		98%	83%
✓ SA Screen Complete		98%	81%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		100%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	27%	50%	39%	-23% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		257	87%	60%	66%	27% ▲	
✓ Stable Living Situation		290	98%	95%	82%	3%	
● Employed		68	23%	30%	20%	-7%	
✓ Improved/Maintained Axis V GAF Score		200	76%	75%	49%	1%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		250	99%	90%	79%	9%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		38	79%	75%	64%	4%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs