

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	54	19	184%	▲
	Admits	42	8	425%	
	Discharges	1	13	-92%	▼
	Service Hours	2,618	1		

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	54	100.0%

### Consumer Satisfaction Survey

(Based on 33 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Access		94%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		89%	80%	92%
✓ Respect		89%	80%	91%
✓ Overall		88%	80%	91%
✓ Recovery		88%	80%	79%
✓ Outcome		83%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	5	9%	13%
26-34	10	19%	23%
35-44	5	9%	19%
45-54	24	44%	22%
55-64	7	13%	17%
65+	3	6%	5%

Gender	#	%	State Avg
Female	54	100%	41%
Male			59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	37	69%	74%
Hisp-Puerto Rican	13	24%	12%
Hispanic-Other	3	6%	7%
Hispanic-Mexican	1	2%	1%
Hispanic-Cuban			0%
Unknown			6%

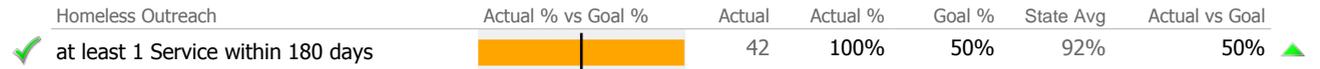
Race	#	%	State Avg
Black/African American	25	46%	16%
White/Caucasian	24	44%	65%
Am. Indian/Native Alaskan	2	4%	1%
Other	2	4%	13%
Unknown	1	2%	3%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

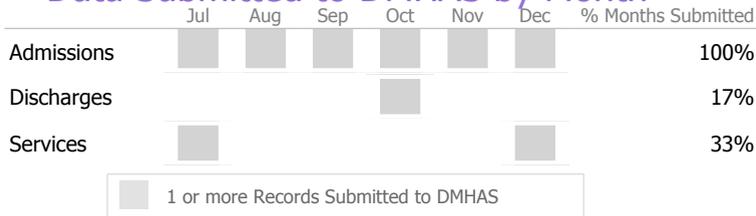
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	19	184% ▲
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### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 39 Active Outreach & Engagement Programs