

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	75	56	34% ▲
	Admits	14	23	-39% ▼
	Discharges	13	21	-38% ▼
	Service Hours	288	263	10%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	75	100.0%

### Consumer Satisfaction Survey (Based on 31 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		86%	80%	83%
● Recovery		75%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	11	15%	12%
26-34	19	26%	22%
35-44	17	23%	19%
45-54	15	21%	23%
55-64	6	8%	18%
65+	5	7%	6%

Gender	#	%	State Avg
Male	38	51%	58%
Female	37	49%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	74	99%	▲ 75%
Unknown	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			▼ 12%

Race	#	%	State Avg
White/Caucasian	70	93%	▲ 65%
Asian	2	3%	1%
Black/African American	2	3%	▼ 16%
Other	1	1%	▼ 13%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	96%	92%

  

On-Time Periodic	Actual	State Avg
6 Month Updates	22%	45%

  

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

  

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	69%	50%	51%	19% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		61	81%	75%	83%	6%
✓ Employed		41	55%	50%	40%	5%
● Stable Living Situation		68	91%	95%	83%	-4%
● Abstinence/Reduced Drug Use		15	20%	55%	51%	-35% ▼
● Self Help		2	3%	60%	23%	-57% ▼
● Improved/Maintained Axis V GAF Score		13	29%	75%	52%	-46% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		46	74%	90%	68%	-16% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		14	100%	75%	77%	25% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs