

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	49	50	-2%
	Admits		2	-100% ▼
	Discharges	1	2	-50% ▼
	Service Hours	1,146	727	58% ▲
	Bed Days	2,300	2,171	6%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Residential Services	49	100.0%

### Consumer Satisfaction Survey

(Based on 49 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ Access		94%	80%	88%
✓ Recovery		92%	80%	79%
✓ Respect		92%	80%	91%
✓ Participation in Treatment		91%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Outcome		90%	80%	83%
✓ General Satisfaction		88%	80%	92%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25			12% ▼
26-34			22% ▼
35-44	11	22%	19%
45-54	17	35%	23% ▲
55-64	16	33%	18% ▲
65+	5	10%	6%

Gender	#	%	State Avg
Male	30	61%	58%
Female	19	39%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	46	94%	75% ▲
Hispanic-Other	1	2%	7%
Hisp-Puerto Rican	1	2%	12%
Unknown	1	2%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	35	71%	65%
Black/African American	13	27%	16% ▲
Other	1	2%	13% ▼
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4%
Admits	-	1	-100% ▼
Discharges	1	1	0%
Service Hours	1,146	727	58% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	92%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		21	88%	60%	87%	28% ▲
✓ Stable Living Situation		24	100%	85%	93%	15% ▲
✓ Improved/Maintained Axis V GAF Score		24	100%	95%	75%	5%
● Employed		2	8%	25%	14%	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	98%

### Service Utilization

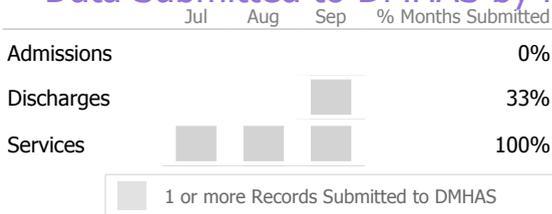
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	95%	10%

On-Time Periodic	Actual	State Avg	
6 Month Updates		61%	89%

Cooccurring	Actual	State Avg	
MH Screen Complete		N/A	82%
SA Screen Complete		N/A	81%

Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		100%	96%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 39 Active Residential Support Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	1,196	1,067	12% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	73%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		11	85%	60%	85%	25% ▲
✓ Stable Living Situation		13	100%	95%	97%	5%
● Employed		2	15%	25%	7%	-10% ▼
● Improved/Maintained Axis V GAF Score		11	92%	95%	66%	-3%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

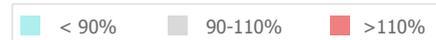
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

Cooccurring	Actual	State Avg
MH Screen Complete		90%
SA Screen Complete		89%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		96%

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				13	1,587 days	1.0	100%	90%	91%	10%



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS



\* State Avg based on 74 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,104	1,104	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	90%
SA Screen Complete	N/A	89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	73%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		10	83%	60%	85%	23% ▲
Stable Living Situation		12	100%	95%	97%	5%
Improved/Maintained Axis V GAF Score		11	92%	95%	66%	-3%
Employed		0	0%	25%	7%	-25% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		12	1,888 days	1.0	100%	90%	91%	10%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 74 Active Supervised Apartments Programs