

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	10	-10%
	Admits	1	1	-100% ▼
	Discharges	1	1	-100% ▼
	Service Hours	81	80	1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	9	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	12% ▼
26-34	5	56%	22% ▲
35-44	2	22%	19%
45-54	2	22%	23%
55-64	0	0%	18% ▼
65+	0	0%	6%

Gender	#	%	State Avg
Female	9	100%	42% ▲
Male	0	0%	58% ▼
Transgender	0	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	89%	75% ▲
Hisp-Puerto Rican	1	11%	12%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	7%
Unknown	0	0%	6%

Race	#	%	State Avg
White/Caucasian	6	67%	65%
Multiple Races	2	22%	1% ▲
Other	1	11%	13%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Black/African American	0	0%	16% ▼
Hawaiian/Other Pacific Islander	0	0%	0%
Unknown	0	0%	3%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	81	80	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	79%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		75%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs