

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,296	2,023	13% ▲
	Admits	578	630	-8%
	Discharges	430	395	9%
	Service Hours	24,064	23,350	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		2,296	100.0%

Consumer Satisfaction Survey

(Based on 351 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		96%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Outcome		95%	80%	83%
✓ Respect		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Access		93%	80%	88%
✓ Recovery		93%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	187	8%	14%
26-34	698	30%	24%
35-44	580	25%	20%
45-54	462	20%	22%
55-64	313	14%	16%
65+	56	2%	5%

Gender	#	%	State Avg
Male	1,388	61%	60%
Female	904	39%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,690	74%	74%
Unknown	292	13%	6%
Hisp-Puerto Rican	213	9%	12%
Hispanic-Other	98	4%	7%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	1,950	85%	▲ 65%
Other	169	7%	13%
Black/African American	162	7%	17%
Asian	5	0%	1%
Am. Indian/Native Alaskan	4	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	2	0%	3%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	753	615	22% ▲
Admits	232	236	-2%
Discharges	182	133	37% ▲
Service Hours	9,229	8,974	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	91%	88%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		68	37%	50%	48%	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		568	71%	50%	73%	21% ▲
Not Arrested		770	97%	75%	95%	22% ▲
Self Help		574	72%	60%	54%	12% ▲
Stable Living Situation		762	96%	90%	95%	6%
Improved/Maintained Axis V GAF Score		612	90%	75%	89%	15% ▲
Employed		295	37%	40%	44%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		584	95%	90%	84%	5%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		447	59%	50%	65%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	268	258	4%
Admits	68	71	-4%
Discharges	47	55	-15% ▼
Service Hours	4,180	4,772	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	92%	88%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	98%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	32%	50%	48%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		270	96%	75%	95%	21% ▲
Abstinence/Reduced Drug Use		177	63%	50%	73%	13% ▲
Improved/Maintained Axis V GAF Score		227	92%	75%	89%	17% ▲
Self Help		182	65%	60%	54%	5%
Stable Living Situation		268	96%	90%	95%	6%
Employed		113	40%	40%	44%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		229	98%	90%	84%	8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		186	69%	50%	65%	19% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,285	1,160	11% ▲
Admits	278	323	-14% ▼
Discharges	201	207	-3%
Service Hours	10,655	9,603	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	87%	88%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		160	80%	50%	48%	30% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,245	94%	75%	95%	19% ▲
Abstinence/Reduced Drug Use		782	59%	50%	73%	9%
Improved/Maintained Axis V GAF Score		1,042	89%	75%	89%	14% ▲
Employed		587	45%	40%	44%	5%
Stable Living Situation		1,240	94%	90%	95%	4%
Self Help		559	42%	60%	54%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,017	91%	90%	84%	1%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		905	70%	50%	65%	20% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs