

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,120	1,102	2%
	Admits	1,348	1,286	5%
	Discharges	1,349	1,306	3%
	Service Hours	4,912	6,623	-26% ▼
	Bed Days	5,244	4,923	7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 445 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		85%	80%	92%
✓ Quality and Appropriateness		84%	80%	93%
✓ General Satisfaction		82%	80%	92%
✓ Overall		80%	80%	91%
Respect		79%	80%	91%
● Access		76%	80%	88%
● Outcome		73%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,088	97.1%
Mental Health	Social Rehabilitation	21	1.9%
	Case Management	12	1.1%

Client Demographics

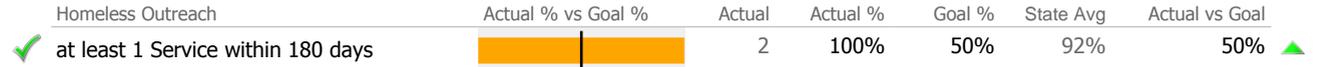
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	98	9%	14%	Male	761	68%	60%
26-34	338	30%	24%	Female	359	32%	40%
35-44	285	25%	20%	Transgender			0%
45-54	251	22%	22%				
55-64	137	12%	16%				
65+	10	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	939	84%	74%	White/Caucasian	800	71%	65%
Hisp-Puerto Rican	128	11%	12%	Other	155	14%	13%
Hispanic-Other	43	4%	7%	Black/African American	141	13%	17%
Unknown	6	1%	6%	Unknown	12	1%	3%
Hispanic-Mexican	3	0%	1%	Am. Indian/Native Alaskan	6	1%	1%
Hispanic-Cuban	1	0%	0%	Hawaiian/Other Pacific Islander	3	0%	0%
				Multiple Races	2	0%	1%
				Asian	1	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

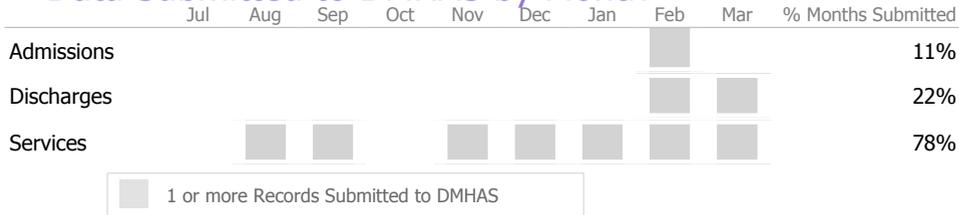
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	20	-40% ▼
Admits	2	-	
Discharges	2	11	-82% ▼
Service Hours	254	226	12% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,088	1,058	3%
Admits	1,342	1,279	5%
Discharges	1,342	1,286	4%
Bed Days	5,244	4,923	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	4%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	96%	99%

Discharge Outcomes

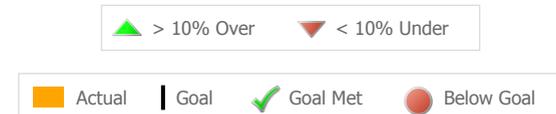
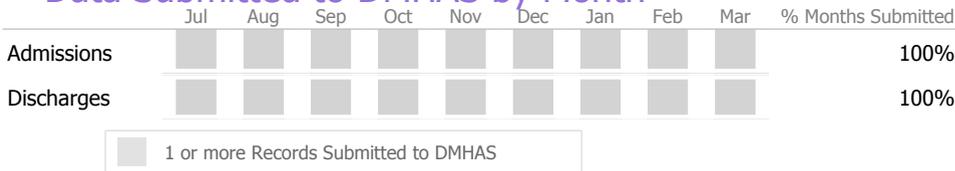
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1,020	76%	80%	77%	-4%
No Re-admit within 30 Days of Discharge		1,154	86%	85%	84%	1%
Follow-up within 30 Days of Discharge		649	64%	90%	57%	-26%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		24	4 days	0.0	80%	90%	130%	-10%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

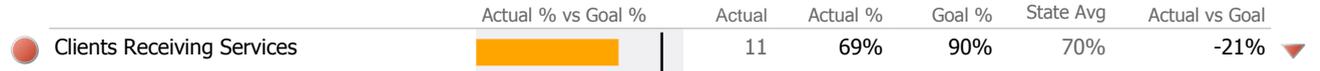


* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

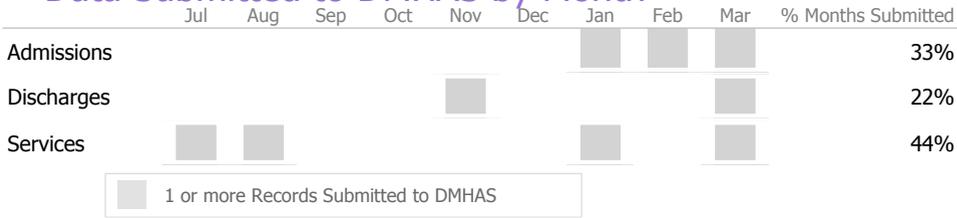
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	24	-13% ▼
Admits	4	7	-43% ▼
Discharges	5	9	-44% ▼
Service Hours	4,658	6,397	-27% ▼
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Social Rehabilitation Programs