

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	67	117	-43% ▼
	Admits	49	83	-41% ▼
	Discharges	53	93	-43% ▼
	Service Hours	113	249	-55% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	67	100.0%

Consumer Satisfaction Survey (Based on 24 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Outcome		91%	80%	83%
✓ Recovery		91%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	6	9%	14%
26-34	17	25%	24%
35-44	20	30%	20%
45-54	18	27%	22%
55-64	6	9%	16%
65+			5%

Gender	#	%	State Avg
Male	60	90%	▲ 60%
Female	7	10%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	55	82%	▲ 12%
Hispanic-Other	9	13%	7%
Hispanic-Mexican	2	3%	1%
Non-Hispanic	1	1%	▼ 74%
Hispanic-Cuban			0%
Unknown			6%

Race	#	%	State Avg
Other	64	96%	▲ 13%
Black/African American	2	3%	▼ 17%
Am. Indian/Native Alaskan	1	1%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%
White/Caucasian			▼ 65%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	117	-43% ▼
Admits	49	83	-41% ▼
Discharges	53	93	-43% ▼
Service Hours	113	249	-55% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		19	28%	35%	38%	-7%

Service Utilization

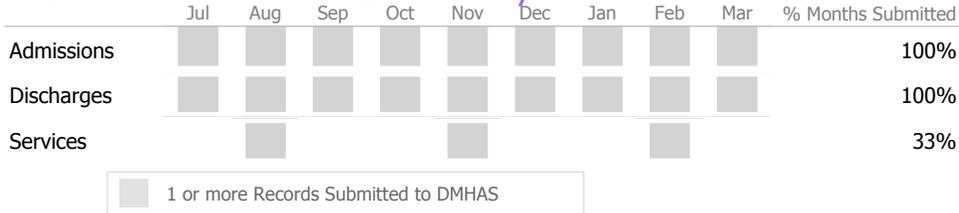
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		15	94%	90%	75%	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	31%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs