

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
▲	Unique Clients	77	80	-4%
	Admits	1		
▼	Discharges		3	-100%
	Service Hours	129	681	-81%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	77	100.0%

Consumer Satisfaction Survey (Based on 24 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		96%	80%	91%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Access		88%	80%	88%
✓ Outcome		82%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	1%	14%
26-34	11	14%	24%
35-44	14	18%	20%
45-54	21	27%	22%
55-64	16	21%	16%
65+	14	18%	5%

Gender	#	%	State Avg
Female	56	73%	40%
Male	21	27%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	64	83%	74%
Unknown	13	17%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			12%

Race	#	%	State Avg
White/Caucasian	69	90%	65%
Unknown	7	9%	3%
Black/African American	1	1%	17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	80	-4%
Admits	1	-	
Discharges	-	3	-100% ▼
Service Hours	129	681	-81% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
On-Time Periodic		
6 Month Updates	43%	64%
Cooccurring		
MH Screen Complete	99%	82%
SA Screen Complete	100%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	41%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		63	82%	60%	68%	22% ▲
✓ Improved/Maintained Axis V GAF Score		65	86%	75%	53%	11% ▲
✓ Stable Living Situation		73	95%	95%	85%	0%
● Employed		11	14%	30%	22%	-16% ▼

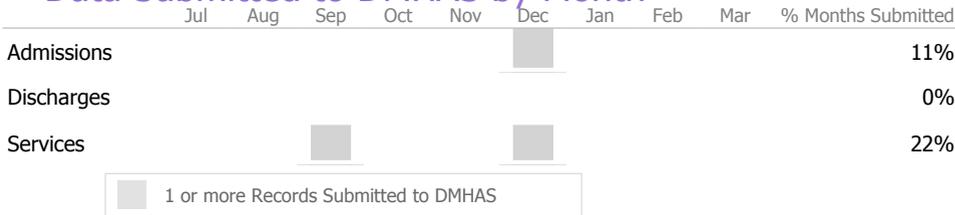
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		49	64%	90%	85%	-26% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	64%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs