

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	11	12	-8%
	Admits	3	3	0%
	Discharges	2	4	-50% ▼
	Service Hours	-	-	-
	Bed Days	2,326	2,357	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 8 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		88%	80%	91%
✓ Outcome		88%	80%	83%
✓ Participation in Treatment		83%	80%	92%
● Recovery		75%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	11	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	14% ▼
26-34	1	9%	24% ▼
35-44	2	18%	20%
45-54	5	45%	22% ▲
55-64	2	18%	16%
65+	1	9%	5%

Gender	#	%	State Avg
Male	10	91%	60% ▲
Female	1	9%	40% ▼
Transgender	0	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	11	100%	74% ▲
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	7%
Hisp-Puerto Rican	0	0%	12% ▼
Unknown	0	0%	6%

Race	#	%	State Avg
White/Caucasian	8	73%	65%
Black/African American	3	27%	17%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	13% ▼
Unknown	0	0%	3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	70%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	79%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	73%	60%	85%	13% ▲
✓ Stable Living Situation		11	100%	95%	96%	5%
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	68%	5%
● Employed		0	0%	25%	7%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	93%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	87%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	96%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	828 days	0.3	94%	90%	93%	4%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs