

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	25	17	47%	▲
	Admits	10	5	100%	▲
	Discharges	7	3	133%	▲
	Service Hours	-	-	-	
	Bed Days	4,561	3,629	26%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 16 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		93%	80%	88%
✓ Outcome		92%	80%	83%
✓ Respect		86%	80%	91%
✓ Quality and Appropriateness		80%	80%	93%
✓ Participation in Treatment		80%	80%	92%
● Recovery		79%	80%	79%
● Overall		75%	80%	91%
● General Satisfaction		63%	80%	92%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	25	100.0%

Client Demographics

Age	#	%	State Avg
18-25	23	92%	▲ 14%
26-34	2	8%	▼ 24%
35-44			▼ 20%
45-54			▼ 22%
55-64			▼ 16%
65+			5%

Gender	#	%	State Avg
Male	22	88%	▲ 60%
Female	3	12%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	15	60%	▼ 74%
Hispanic-Other	7	28%	▲ 7%
Hisp-Puerto Rican	3	12%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
Black/African American	9	36%	▲ 17%
Other	6	24%	▲ 13%
White/Caucasian	6	24%	▼ 65%
Unknown	3	12%	3%
Multiple Races	1	4%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	4	75%	▲
Admits	2	-		
Discharges	3	1	200%	▲
Bed Days	921	1,056	-13%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	50%	93%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	88%
SA Screen Complete	0%	87%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	43%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	70%	-60% ▼

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

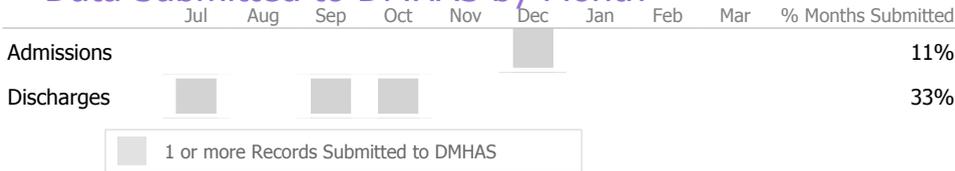
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		7	100%	60%	85%	40% ▲
Stable Living Situation		7	100%	95%	96%	5%
Employed		0	0%	25%	7%	-25% ▼
Improved/Maintained Axis V GAF Score		1	20%	95%	68%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	521 days	0.3	84%	90%	93%	-6%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	4	75% ▲
Admits	3	1	200% ▲
Discharges	1	-	
Bed Days	1,341	875	53% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	33%	93%
Cooccurring		
MH Screen Complete	0%	88%
SA Screen Complete	0%	87%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	57%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	70%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

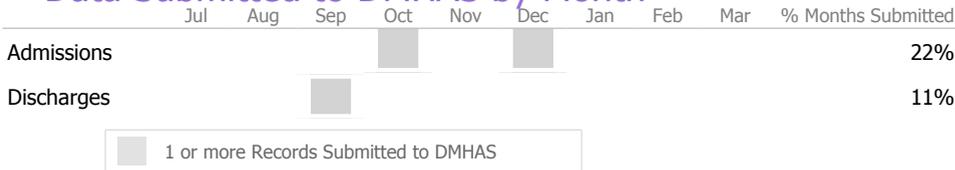
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		6	86%	60%	85%	26% ▲
Stable Living Situation		7	100%	95%	96%	5%
Employed		0	0%	25%	7%	-25% ▼
Improved/Maintained Axis V GAF Score		1	25%	95%	68%	-70% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	467 days	0.2	163%	90%	93%	73% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

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■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Standard 266

My People Clinical Services LLC

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	9	44% ▲
Admits	5	4	25% ▲
Discharges	3	2	50% ▲
Bed Days	2,299	1,698	35% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic		
6 Month Updates	75%	93%
Cooccurring		
MH Screen Complete	0%	88%
SA Screen Complete	0%	87%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	69%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	60%	70%	40% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	79%	10%

Recovery

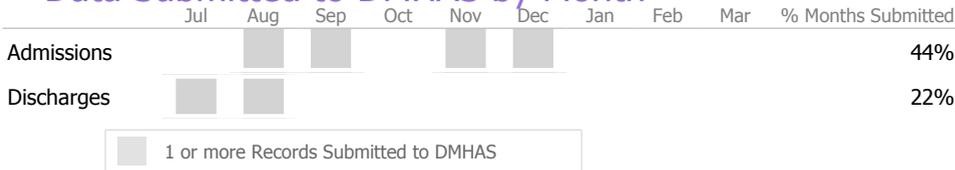
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		13	100%	60%	85%	40% ▲
✓ Stable Living Situation		13	100%	95%	96%	5%
● Employed		1	8%	25%	7%	-17% ▼
● Improved/Maintained Axis V GAF Score		2	18%	95%	68%	-77% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	457 days	0.3	105%	90%	93%	15% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

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▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

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