

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	453	416	9%
	Admits	98	87	13% ▲
	Discharges	94	63	49% ▲
	Service Hours	1,714	1,567	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	453	100.0%

Consumer Satisfaction Survey (Based on 117 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Respect		96%	80%	91%
✓ Outcome		89%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	40	9%	14%
26-34	84	19%	24%
35-44	78	17%	20%
45-54	96	21%	22%
55-64	92	20%	16%
65+	63	14%	5%

Gender	#	%	State Avg
Female	278	61%	▲ 40%
Male	175	39%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	429	95%	▲ 74%
Hisp-Puerto Rican	10	2%	12%
Hispanic-Other	9	2%	7%
Unknown	3	1%	6%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	434	96%	▲ 65%
Black/African American	11	2%	▼ 17%
Other	4	1%	▼ 13%
Unknown	3	1%	3%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	1%	64%

Cooccurring	Actual	State Avg
MH Screen Complete	97%	82%
SA Screen Complete	97%	80%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	99%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	5%	50%	41%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		428	94%	60%	68%	34% ▲
Employed		159	35%	30%	22%	5%
Stable Living Situation		445	98%	95%	85%	3%
Improved/Maintained Axis V GAF Score		306	80%	75%	53%	5%

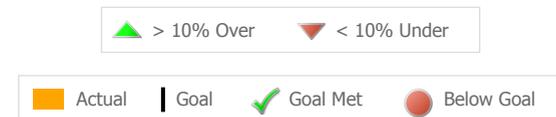
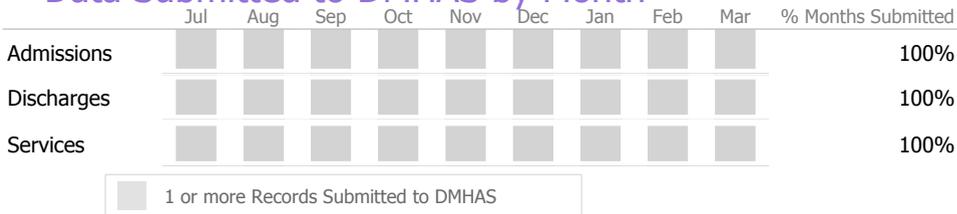
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		339	93%	90%	85%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		67	68%	75%	64%	-7%

Data Submitted to DMHAS by Month



* State Avg based on 93 Active Standard Outpatient Programs