

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	958	946	1%
	Admits	125	191	-35% ▼
	Discharges	30	136	-78% ▼
	Service Hours	265	4,231	-94% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	745	76.7%
	Case Management	226	23.3%

Consumer Satisfaction Survey

(Based on 144 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Overall		93%	80%	91%
✓ Respect		92%	80%	91%
✓ Access		92%	80%	88%
✓ Quality and Appropriateness		91%	80%	93%
✓ Outcome		84%	80%	83%
● Recovery		75%	80%	79%

Satisfied % | Goal % 0-80% 80-100%
 Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	56	6%	14%
26-34	120	13%	24%
35-44	154	16%	20%
45-54	222	24%	22%
55-64	249	27%	16%
65+	136	15%	5%

Gender	#	%	State Avg
Female	585	61%	40%
Male	373	39%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	542	57%	74%
Hispanic-Other	384	40%	7%
Hisp-Puerto Rican	29	3%	12%
Unknown	2	0%	6%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

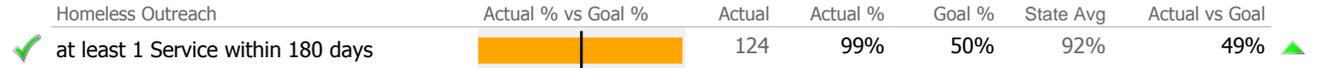
Race	#	%	State Avg
White/Caucasian	757	79%	65%
Black/African American	181	19%	17%
Asian	11	1%	1%
Other	7	1%	13%
Unknown	2	0%	3%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg
 ▲ > 10% Over State Avg ▼ > 10% Under State Avg

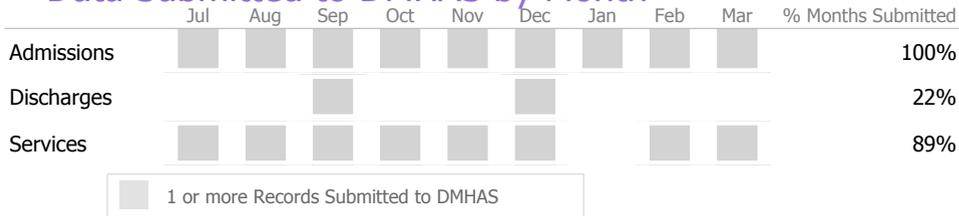
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	226	86	163%	▲
Admits	125	88	42%	▲
Discharges	30	19	58%	▲
Service Hours	265	102	159%	▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Outreach & Engagement Programs