

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	95	82	16%	▲
	Admits	46	52	-12%	▼
	Discharges	38	40	-5%	
	Service Hours	766	653	17%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	95	100.0%

### Consumer Satisfaction Survey

(Based on 31 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		86%	80%	83%
● Recovery		75%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	17	18%	14%
26-34	21	23%	24%
35-44	22	24%	20%
45-54	21	23%	22%
55-64	7	8%	16%
65+	5	5%	5%

Gender	#	%	State Avg
Male	50	53%	60%
Female	45	47%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	93	98%	▲ 74%
Hispanic-Other	1	1%	7%
Unknown	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 12%

Race	#	%	State Avg
White/Caucasian	90	95%	▲ 65%
Asian	2	2%	1%
Other	2	2%	▼ 13%
Black/African American	1	1%	▼ 17%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

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Unique Clients	95	82	16% ▲
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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	98%	91%
<b>On-Time Periodic</b>		
6 Month Updates	41%	43%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	39%	50%	55%	-11% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		86	88%	75%	85%	13% ▲
Stable Living Situation		96	98%	95%	87%	3%
Employed		52	53%	50%	43%	3%
Abstinence/Reduced Drug Use		24	24%	55%	56%	-31% ▼
Improved/Maintained Axis V GAF Score		38	53%	75%	69%	-22% ▼
Self Help		7	7%	60%	24%	-53% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	85%	90%	79%	-5%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		39	85%	75%	75%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■			■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs