

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	11	-18% ▼
	Admits		2	-100% ▼
	Discharges		2	-100% ▼
	Service Hours	220	238	-8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	9	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	0	0%	14% ▼
26-34	5	56%	24% ▲
35-44	2	22%	20%
45-54	2	22%	22%
55-64	0	0%	16% ▼
65+	0	0%	5%

Gender	#	%	State Avg
Female	9	100%	40% ▲
Male	0	0%	60% ▼
Transgender	0	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	89%	74% ▲
Hisp-Puerto Rican	1	11%	12%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	7%
Unknown	0	0%	6%

Race	#	%	State Avg
White/Caucasian	6	67%	65%
Multiple Races	1	11%	1%
Hawaiian/Other Pacific Islander	1	11%	0% ▲
Other	1	11%	13%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Black/African American	0	0%	17% ▼
Unknown	0	0%	3%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	11	-18% ▼
Admits	-	2	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	220	238	-8%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	83%	15% ▲

### Service Utilization

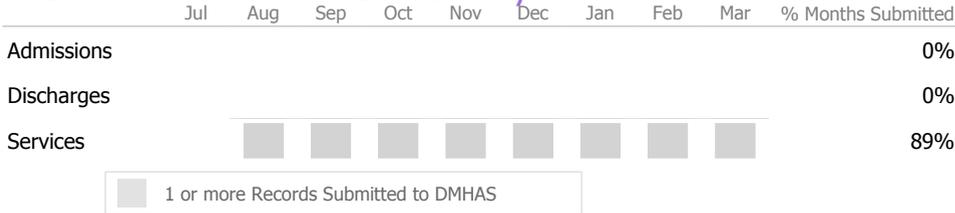
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs