

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	313	305	3%
	Admits	68	52	31% ▲
	Discharges	45	64	-30% ▼
	Service Hours	1,696	1,708	-1%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	313	100.0%

### Consumer Satisfaction Survey (Based on 114 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Outcome		93%	80%	83%
✓ Recovery		90%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	18	6%	14%
26-34	41	13%	24%
35-44	59	19%	20%
45-54	71	23%	22%
55-64	72	23%	16%
65+	52	17%	5%

Gender	#	%	State Avg
Female	165	53%	40% ▲
Male	148	47%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	284	91%	74% ▲
Hispanic-Other	16	5%	7%
Unknown	8	3%	6%
Hisp-Puerto Rican	5	2%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	198	63%	65%
Black/African American	70	22%	17%
Other	26	8%	13%
Asian	7	2%	1%
Multiple Races	6	2%	1%
Unknown	5	2%	3%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	64%
Cooccurring	Actual	State Avg
MH Screen Complete	97%	82%
SA Screen Complete	97%	80%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	88%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	27%	50%	41%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		280	88%	60%	68%	28% ▲
✓ Stable Living Situation		313	99%	95%	85%	4%
✓ Improved/Maintained Axis V GAF Score		234	83%	75%	53%	8%
● Employed		75	24%	30%	22%	-6%

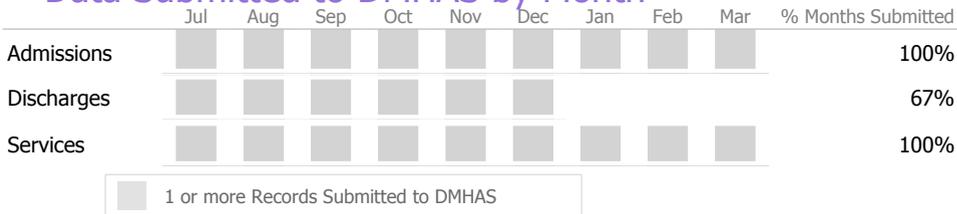
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		268	99%	90%	85%	9%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		48	71%	75%	64%	-4%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 93 Active Standard Outpatient Programs